



PORSCHE



This notice applies to your vehicle:
WPOAB2Y1[REDACTED]

URGENT SAFETY RECALL
This is an important Safety Recall. The remedy will be performed FREE OF CHARGE to you.

Porsche Cars North America, Inc.
One Porsche Drive
Atlanta, Georgia 30354
1-800-PORSCHE

IMPORTANT SAFETY RECALL (Remedy Notice)

Certain 2020 through 2022 Model Year Porsche Taycan Vehicles
Porsche Recall ANA5 / NHTSA ID 22V-278

Dear Mr. [REDACTED]

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Porsche has decided that a defect, which relates to motor vehicle safety, exists in certain 2020 to 2022 Model Year Porsche Taycan Vehicles.

What is the issue?

On affected vehicles, a wiring harness under each of the front seats may get caught as the seat is moved forward or back. If this happens, it could make the seat harder to move, or inoperable. The wiring harness may be damaged and could affect the supplemental restraint system (air bags, seat belt pre-tensioners), causing the red air bag warning light to illuminate.

What will Porsche do?

Porsche is conducting a safety recall to check the wiring harnesses on affected vehicles and further secure them under the seats as necessary, as well as replace any part of the wiring harness showing any damage, free of charge.

What should you do?
The remedy needed to complete this recall is now available.

Please contact any authorized Porsche dealer to schedule an appointment to have this recall performed as soon as possible and to arrange for Porsche-provided alternate transportation, if necessary.

To find your nearest authorized Porsche dealer, visit: www.porsche.com/usa

This is an important Safety Recall.
The remedy will take up to 1 business day to perform; however, depending on the dealer's work schedule, it may be necessary to make your vehicle available for a longer period of time.

This recall will be carried out at no expense to the customer. For more information, please contact customer commitment as instructed below.

What if you are not the owner or operator of this vehicle?

If you are the lessor and registered owner of the vehicle identified in this action, the law requires you to forward this letter immediately via first-class mail to the lessee within ten days of receipt. If you have changed your address or sold the vehicle, please contact customer support so we can update our records.

Can we assist you further?

Please be aware that if you require any assistance in making an appointment to have this recall

performed, please call or write:

Porsche Cars North America, Inc.
Attn: Customer Support
One Porsche Drive
Atlanta, GA 30354
1-800-PORSCHE
customersupport@porsche.com

If you still cannot obtain satisfaction, and your dealer or Porsche is unable to remedy the defect without charge or within a reasonable amount of time, you may file a complaint with:

Administrator
National Highway Traffic Safety Administration 1200 New Jersey Avenue, S.E.
Washington, D.C. 20590

Or you may call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153) or go to <http://www.safercar.gov>.

We apologize for any inconvenience this matter may cause you. We are taking this action to help ensure your safety and continued satisfaction with your vehicle.

Very truly yours,
Porsche Cars North America, Inc.