

TIFFIN

MOTORHOMES

105 2nd Street NW
Red Bay, Alabama 35582

IMPORTANT SAFETY RECALL

This notice applies to your vehicle, VIN:

NHTSA Recall # 22V-273

TC Recall # 2022-206

Tiffin Recall # TIF-122

May 31, 2022

Defective Slide-Room Cylinders, updated information for 2021 34PA Allegro Open Roads

Dear Tiffin Motorhome Owner or Dealer,

For US Owners: This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. **For Canadian Owners:** This notice is sent to you in accordance with the requirements of the *Motor Vehicle Safety Act*. This is to inform you that your vehicle may contain a defect that could affect the safety of a person.

Tiffin Motorhomes has decided that a defect, which relates to motor vehicle safety, exists on the following models of motorhomes: **2021 Allegro Open Roads, 34PA and 36UA floorplans only, and 2022 Allegro Open Roads, all floorplans.**

Tiffin Motorhomes has become aware of the possibility that on these motorhomes, the hydraulic cylinder that moves certain slide-rooms may have a defective inner seal. If a hydraulic cylinder has a defective inner seal, it is possible the slide-room could extend from the motorhome on its own 6-8 inches while parked after non-use, or possibly, while in transit. Please note that there is an acceptable relaxation tolerance of ½ to 1 inch. This recall is for movement beyond this tolerance. A slide room that were to extend unintentionally during transit can increase the risks of a crash.

Tiffin Motorhomes will have the defective cylinders replaced with a new cylinder that have an updated inner seal.

Tiffin Motorhomes previously mailed you a letter notifying you that your motorhome identified by the VIN above is involved in this recall. Since the first mailing, we have become aware that some 2021 34PA model Allegro Open Roads were built with an HWH slide out system and are therefore not involved in this safety recall. If your motorhome is equipped with an HWH slide out system, there is no work to be done.

You can identify the slide out system that is installed in your motorhome by checking the control pad that is installed on the driver's dashboard. A picture of an HWH slide system control panel that is **not** involved in the recall is below.



Please contact Tiffin Motorhomes by phone at 256-356-8661 extension 2176 or by email at recalls@tiffinmotorhomes.com with your name and VIN so that we can clear the recall from your motorhome.

If, after checking and verifying that your motorhome has an LCI slide out system installed, please arrange to take your motorhome to a **reputable service center OR dealer of your choice** to have the correction completed. The recall repair will take approximately 1 hour for the majority of floorplans or up to 3 hours for all 34PA floorplans and will be completed at no charge to you, the owner. If you are using a service center that is not a Tiffin Motorhomes authorized repair facility, please make sure that they contact Tiffin Motorhomes for the required parts, instructions and time allowed for the repair. Tiffin Motorhomes will not pay over the allowed time unless the repair facility receives a prior authorization. For authorization, contact Tiffin Motorhomes at 256-356-0261 or service@tiffinmotorhomes.com.

You may be liable for any progressive damage that results from your failure to complete the recall within a reasonable time after receiving notification.

If owners have paid to have this repair completed, please send a copy of the invoice, that was paid by the owner to Tiffin Motorhomes at the following address: Tiffin Motorhomes, attn: Recalls, 105 2nd Street NW, Red Bay AL 35582 or by email to service@tiffinmotorhomes.com. Please make sure the invoice notes who paid for the repair, the VIN of the motorhome and the date the repair was completed.

If you do not own the vehicle that corresponds to the vehicle identification number which appears on this Recall Notification, please return the notification to the Tiffin Warranty Department with any information you can furnish that will assist us in locating the present owner. You may also send an email to recalls@tiffinmotorhomes.com.

If you are unable to have the defect remedied without charge and within a reasonable time after you tender the vehicle for repair, please contact the Tiffin Warranty Department, at 1-256-356-8661, 8:00 a.m. to 3:30 p.m., Central Time. **For US Customers:** You may also wish to notify the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington DC 20590, or phone 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>. **For Canadian Customers:** If after contacting your dealer and/or manufacturer customer service you have additional questions with regards to this recall, you may contact Transport Canada-Road Safety, 80 rue Noël, Gatineau, Quebec J8Z 0A1, or call 1-800-333-0510.

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We regret any inconvenience this action may cause but feel certain you understand our interest in motor vehicle safety.

Tiffin Recall Department