

IMPORTANT SAFETY RECALL

This notice applies to your vehicle, VIN: **1F66F5DN4M0A20207**

BANKSTON MOTOR HOMES INC.
2191 JORDAN LANE NW
HUNTSVILLE AL - 35816 USA

NHTSA Recall # 22V-273

TC Recall # 2022-206

Tiffin Recall # TIF-122

August 26, 2022

Defective Slide-Room Cylinders

Dear Tiffin Motorhome Owner or Dealer,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Tiffin Motorhomes has decided that a defect, which relates to motor vehicle safety, exists on the following models of motorhomes: **2021 Allegro Open Roads 34PA and 36UA floorplan only, 2022 Allegro Open Roads, all floorplans and 2022 Allegro Bays, all floorplans.**

Tiffin Motorhomes has become aware of the possibility that on these motorhomes, the hydraulic cylinder that moves certain slide-rooms may have a defective inner seal. If a hydraulic cylinder has a defective inner seal, it is possible the slide-room could extend from the motorhome on its own 6-8 inches while parked after non-use, or possibly, while in transit. Please note that there is an acceptable relaxation tolerance of ½ to 1 inch. This recall is for movement beyond this tolerance. A slide room that were to extend unintentionally during transit can increase the risks of a crash.

Tiffin Motorhomes will have the defective cylinders replaced with a new cylinder that have an updated inner seal.

Please arrange to take your motorhome to a **reputable service center OR dealer of your choice** to have the correction completed. The recall repair will take approximately 1 hour for the 32SA, 32FA, 36UA & 36LA models of Allegro Open Roads, up to 3 hours for the 34PA model of Allegro Open Roads and up to 5 hours for the Allegro Bay 38AB & 38BB models, and will be completed at no charge to you, the owner. If you are using a service center that is not a Tiffin Motorhomes authorized repair facility, please make sure that they contact Tiffin Motorhomes for the required parts, instructions and time allowed for the repair.

Tiffin Motorhomes will not pay over the allowed time unless the repair facility receives a prior authorization. For authorization, contact Tiffin Motorhomes at 256-356-0261 or service@tiffinmotorhomes.com.

You may be liable for any progressive damage that results from your failure to complete the recall within a reasonable time after receiving notification.

If owners have paid to have this repair completed, please send a copy of the invoice, that was paid by the owner to Tiffin Motorhomes at the following address: Tiffin Motorhomes, attn. Recalls, 105 2nd Street NW, Red Bay AL 35582 or by email to service@tiffinmotorhomes.com. Please make sure the invoice notes who paid for the repair, the VIN of the motorhome and the date the repair was completed.

If you do not own the vehicle that corresponds to the vehicle identification number which appears on this Recall Notification, please return the notification to the Tiffin Warranty Department with any information you can furnish that will assist us in locating the present owner. You may also send an email to recalls@tiffinmotorhomes.com.

If you are unable to have the defect remedied without charge and within a reasonable time after you tender the vehicle for repair, please contact the Tiffin Warranty Department, at 1-256-356-8661, 8:00 a.m. to 3:30 p.m., Central Time. You may also wish to notify the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington DC 20590, or phone 1-888-327-4236 (TTY: 1-800-424-9153): or go to <http://www.safercar.gov>.

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We regret any inconvenience this action may cause, but feel certain you understand our interest in motor vehicle safety.

Tiffin Recall Department