



## **IMPORTANT SAFETY RECALL**

This notice applies to your vehicle, **SALWR2EF9GA599843**

**July 29, 2022**

### **SAFETY RECALL N678: Non-Compliance with FMVSS 209 & 208**

**Vehicles Affected: Land Rover Range Rover, Range Rover Sport  
Model Year: 2016-2017**

**National Highway Traffic Safety Administration (NHTSA) Recall Number: 22V-219**

**Dear Land Rover Owner:**

This notice is sent to you in accordance with the *National Traffic and Motor Vehicle Safety Act*. Land Rover has decided that certain 2016-2017 model year Land Rover Range Rover and Range Rover Sport vehicles fail to conform to Federal Motor Vehicle Safety Standards No. 209 Section S4.3 (j) (2), "Seat belt assemblies" and No. 208 S7.1.1.3, "Occupant crash protection."

Your vehicle is included in this Recall action.

#### **What is the reason for this program?**

The vehicle-sensitive sensor mechanism in the Emergency Locking Retractor (ELR) in the safety belt assembly of the vehicle's driver's seat may not lock as intended.

In the event of braking prior to a crash, the ELR would not lock off correctly. This could impact the operation of the seat belt assembly negatively affecting vehicle safety, increasing the risk of injury.

#### **What will Land Rover and your authorized Land Rover Retailer do?**

Land Rover is carrying out a recall of the vehicles mentioned above. An authorized Land Rover retailer will inspect and replace the driver's side front seat belt assembly, as necessary.

There will be no charge for this repair under this program.

#### **What should you do?**

Please contact your preferred authorized Land Rover retailer and provide them with your Vehicle Identification Number (VIN) and request a service date to complete the work required under Program Code '**N678**'.

Please note, you may have previously had driver Seat Belt Safety recall **N333** completed on your vehicle. However, this notification is for a new recall, and you will still need to have the work under Program Code '**N678**' completed by your authorized Land Rover Retailer.

#### **How long will it take?**

The work will be carried out as quickly and efficiently as possible in order to minimize inconvenience to customers and is expected to take approximately one (1) hour, although your retailer may need your vehicle for a longer time. Your retailer can provide you with a better estimate of the overall time for the service visit.

**Attention Leasing Agencies:** If you are a vehicle lessor, Federal Regulations require you to forward this notice to your lessee within TEN (10) days.



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**What if I have previously paid for this concern?**

If you have already paid for this concern before the date of this letter, Land Rover is offering a refund. To qualify for a refund, during the recall repair service appointment, please provide your authorized Land Rover retailer with the original paid receipt.

To avoid delays, please do not send the receipt to Jaguar Land Rover North America.

**Moved or no longer own this Land Rover vehicle?**

If you are no longer the owner of this vehicle, Land Rover would greatly appreciate the name and address of the new owner using the Information Change Form enclosed.

**What should you do if you have further questions?**

If you have any questions or concerns regarding this Program, please contact the Service Manager at your authorized Land Rover retailer for assistance. If you have any queries or concerns that your local Retailer cannot address, please contact the Land Rover Customer Relationship Centre at **1-800-637-6837, Option 9**, and one of our representatives will be happy to assist you.

You may also contact us by email using the following address: [lrweb2@jaguarlandrover.com](mailto:lrweb2@jaguarlandrover.com). Please include your full name, address, and VIN of your vehicle in your email.

**If you have the need to contact Land Rover by mail, please use the following address:**

Jaguar Land Rover North America, LLC  
ATTN: Customer Relationship Center  
100 Jaguar Land Rover Way  
Mahwah, NJ 07495

If after having attempted to take advantage of this recall you believe you have not been able to have your vehicle remedied without charge and within a reasonable amount of time, you may submit a complaint to the:

Administrator  
National Highway Traffic Safety Administration  
1200 New Jersey Avenue, SE  
Washington, D.C. 20590

Or call the toll-free Vehicle Safety Hotline at **888-327-4236 (TTY: 800-424-9153)**; or go to <http://www.safercar.gov>.

Land Rover appreciates your confidence in our product and wish to do everything we can to retain that confidence. We recognize this service visit may be an inconvenience to you. Land Rover, in cooperation with your authorized Land Rover retailer, will strive to minimize any inconvenience to you caused by this program.

Sincerely,



**Thomas Giese**  
Director, Technical Services - MA-43  
Customer Service