



IMPORTANT SAFETY RECALL
THIS NOTICE APPLIES TO YOUR VEHICLE
VIN# 178378000000000000 - 178783000000000000
RECALL #2022-0412
NHTSA # 22V200
April 2022

Dear Valued Lance Camper Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Lance Camper Mfg. Corp. Has decided that a safety defect, which relates to motor vehicle safety exists in certain model year 2022-650, 825, 865, 1062, 1172 Lance Truck Campers.

WHAT IS THE PROBLEM?

On certain Lance Truck Campers affected by this recall, Truma water heater, Data cable is routed through the cold water inlet located at the rear of the water heater and could rest on the burner box. Data cable could short and potentially cause a fire.

WHAT SHOULD YOU DO?

Do not use the Truma water heater until the data cable has been inspected and corrected.

Include with this notice are instructions and parts to correct the defect. If you wish to make the corrections yourself, follow the instructions carefully.

Once you have completed the repair or had an authorized Lance Camper dealer do the repair, please fill out the "Compliance Recall Only" section located on the left-hand side of the enclosed prepaid self-addressed reply card with the appropriate boxes marked. Sign and date the reply card where noted and place in the mail.

WHAT WILL LANCE DO?

With your continued satisfaction in mind, if you do not feel comfortable making this repair, contact an authorized Lance Camper dealer to make an appointment to have the work performed at no charge to you. The repair will take approximately 60 minutes to complete.

For assistance locating an **authorized Lance Camper servicing dealer**, please call Lance Camper Owner relations toll-free at:

(800)423-7996 ext.510

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If you have sold the trailer, please take a moment to provide the name and address of the person or dealership you sold it to on the enclosed **Vehicle /Owner Information Update Card** and return it to Lance Camper. This will allow us to update our records and if necessary, notify the new owner using the information you provided.

If you have paid to have this concern corrected previously, you may be eligible for reimbursement of the cost for that repair. For more information, please contact Lance Camper Owner Relations at: (800) 423-7996 ext. 510.

For more information regarding this recall, contact:

Lance Owners Relations-Recall #2022-0411
43120 Venture St. Lancaster, Ca 93535
(800) 423-7996 ext. 510

If you are unable to obtain the specified repair promptly and without charge, please contact Lance Camper Owner Relations Using the above information.

If you believe that the dealer and Lance Camper have failed or have been unable to remedy the defect without charge or within a reasonable period of time, you may submit a complaint to:

Administrator
National Highway Traffic Safety Administration
1200 New Jersey Avenue, S.E.
Washington, DC 20590

Or call toll-free Vehicle Safety Hotline at 1-888-327-4236
(TTY: 1-800-424-9153)
Or go to <http://safercar.gov>

WHAT IF YOU ARE A LESSOR?

Federal law requires that you forward a copy of this safety recall notice to the lessee within 10 days.

LANCE Camper is taking these steps in the interest of your safety. We regret any inconvenience this may cause you.

Sincerely,
Lance Camper Mfg. Corp.



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