



Hyundai Motor America
P.O. Box 20839
Fountain Valley, CA 92728-9937

NHTSA Recall Number: 22V-196
Hyundai Recall Number: 221

IMPORTANT SAFETY RECALL

2020 Sonata and 2020 Sonata Hybrid
Trunk Latch Assembly

This is an important Safety Recall.

- Please contact your nearest Hyundai dealer to schedule the repair as soon as possible.
- This repair will be performed at **NO CHARGE** to you.
- For updated information, you can visit:

www.HyundaiUSA.com/Campaign221

This notice applies to your Hyundai, VIN: XXXXXXXXXXXXXXXXXXXX

Dear <FirstName LastName,>

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Hyundai has decided that certain 2020 model year Sonata and 2020 model year Sonata Hybrid vehicles fail to conform to Federal Motor Vehicle Safety Standard No. 401, Internal Trunk Release. Hyundai is initiating Recall Campaign 221, a safety recall to repair a condition involving the trunk latch assembly in these vehicles in the U.S. and Canadian markets. Hyundai is conducting this action to ensure the safety of its vehicles for Hyundai customers. Our records indicate that your vehicle is affected by this recall campaign.

What is the problem?

The trunk latch may become damaged and disable the emergency trunk release. A person inside the trunk compartment may become trapped, which could increase their risk of injury.

What will Hyundai do?

Your Hyundai dealer will replace the trunk latch base. This procedure will be performed at **NO CHARGE** to you.

What should you do?

Please contact your nearest Hyundai dealer to schedule the recall repair as soon as possible.

The actual time required to perform this procedure on your vehicle will approximately take less than one hour, however, your vehicle may be needed longer. Therefore, we recommend scheduling a service appointment to minimize inconvenience.

If you have other questions

If you require further assistance, you may contact the Hyundai Customer Care Center at 1-855-371-9460. If you believe that the dealer or Hyundai has failed or is unable to remedy the defect without charge, or within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue S.E., Washington, D.C. 20590, or call the toll-free Vehicle Safety Hot Line at 1-888-327-4236 (TTY: 1-800-424-9153), or go to <https://www.safercar.gov>.

Thank you for your attention to this important safety matter. We apologize for any inconvenience this may have caused you.

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If you are a vehicle lessor, Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Reimbursement Notification

If you paid for repairs related to this recall prior to receiving this notification letter, you may submit your reimbursement request electronically or obtain additional information at www.HyundaiUSA.com/Campaign221 or **1-855-371-9460**.

No longer own this vehicle?

Changes to your name, address, or if you no longer own this vehicle — Update your information online at:

<https://owners.hyundaiusa.com/content/myhyundai/us/en/contact-us/update-vehicle-ownership.html>

You can easily connect to this web page by using your cell phone to point your camera (or QR code reader app) at the code below. Then select the link which will be displayed on your phone.

