



GENESIS MOTOR AMERICA, LLC  
P.O. BOX 20850  
FOUNTAIN VALLEY, CA 92728

NHTSA Recall Number: 22V-196  
Genesis Motor America Recall Number: 010G

## IMPORTANT SAFETY RECALL

2019 Genesis G70  
Trunk Latch Assembly

### This is an Important Safety Recall.

- Please contact your nearest Genesis retailer to schedule the repair as soon as possible
- This repair will be performed at **NO CHARGE** to you
- Genesis Customer Care can help with any questions or concerns:  
**1-844-340-9741** or [www.genesis.com/us/recall](http://www.genesis.com/us/recall)

This notice applies to your Genesis vehicle, VIN: XXXXXXXXXX

Dear <FirstName LastName,>

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Genesis has decided that certain 2019 model year G70 vehicles fail to conform to Federal Motor Vehicle Safety Standard No. 401, Internal trunk release. Your vehicle, with the VIN shown above is among the impacted vehicles. Genesis is initiating a safety recall to repair a condition involving the trunk latch assembly in the U.S. and Canada.

You have received this notice because our records, which are based primarily on state registration and title data, indicate that you are the current owner.

### What is the condition?

The trunk latch may become damaged and disable the emergency trunk release. A person inside the trunk compartment may become trapped, which could increase their risk of injury.

### What will Genesis do?

Your Genesis retailer will inspect the trunk latch and replace the trunk latch base, if necessary. This procedure will be performed at **NO CHARGE** to you.

### What should you do?

**Please contact your nearest Genesis dealer to schedule the recall repair as soon as possible.**

We recommend scheduling a service appointment to minimize inconvenience. You may arrange in advance for a Service Courtesy vehicle using Service Valet should you require alternate transportation during the service period. The actual time required to perform the repair is **less than one hour**, however your vehicle may be needed longer.

### If you have other questions

If you have any questions or require further assistance, you may contact the Genesis Customer Care Center at 1-844-340-9741. If you are not satisfied that we have remedied this situation without charge, and within a reasonable amount of time, you may wish to write to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, D.C. 20590, or call their toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

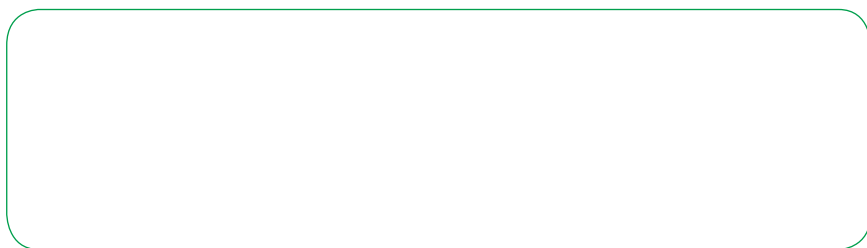
If you are a vehicle lessor, Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We urge your prompt attention to this important safety matter and sincerely regret any inconvenience this condition may have caused you.

Genesis Motor America, LLC



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### **Reimbursement Notification**

If you paid for repairs related to this recall prior to receiving this notification letter, you may submit your reimbursement request electronically or obtain additional information at [www.GenesisMotorsUSA.com/Campaign010G](http://www.GenesisMotorsUSA.com/Campaign010G) or **1-855-371-9460**.

### **No longer own this vehicle?**

Changes to your name, address, or if you no longer own this vehicle — Update your information online at:

<https://owners.genesis.com/us/en/contactus/update-vehicle-ownership.html>

You can easily connect to this web page by using your cell phone to point your camera (or QR code reader app) at the code below. Then select the link which will be displayed on your phone.

