



By appointment  
to HM The Queen  
motor car manufacturers  
Bentley Motors Limited  
Crewe Cheshire



By appointment  
to HRH The Prince of Wales  
motor car manufacturers  
Bentley Motors Limited  
Crewe Cheshire

## IMPORTANT SAFETY RECALL

**BENTLEY**

**APRIL 2022**

**This notice applies to your vehicle,  
Vehicle Identification Number (VIN):  
Model Year/Model:2022 FLYING SPUR W12  
NHTSA: 22V177**

Dear

**RE: COMPLIANCE RECALL – INCORRECTLY INSTALLED SEAT BELT ASSEMBLY**

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Bentley Motors has decided that certain 2020 to 2022 model year Bentley Continental GT, Continental GT Convertible and 2021 to 2022 model year Bentley Flying Spur vehicles fail to conform to Federal Motor Vehicle Safety Standard No.208 *Occupant Crash Protection*. Our records show that you are the owner of a vehicle affected by this action.

**What is the issue**

The front seat belt assemblies may have been incorrectly installed, resulting in the front passenger seat missing the automatic locking retractor (ALR). As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard number 208 ‘Occupant Crash Protection.’

A missing ALR on a passenger seat belt may not properly secure a child restraint, increasing the risk of injury in a crash

**What will we do?**

To correct this noncompliance, your authorized Bentley dealer will inspect and, if necessary, replace the affected seat belt. This work will take about an hour to complete and will be performed for you free of charge. If a seat belt requires replacement, your dealer will have to order parts. Please keep in mind that your dealer may need additional time for the preparation of the repair, as well as to accommodate their daily workshop schedule.

## IMPORTANT SAFETY RECALL

**What should you do?** Please telephone your authorized Bentley dealer without delay to schedule a repair appointment. Your dealer has all the necessary instructions to perform this important safety repair to your satisfaction.

**Precautions you should take** A vehicle owner who elects to use the seat belt instead of the LATCH system to secure a child restraint seat will notice that the seat belt does not lock and also may notice the absence of the audible clicking noise expected to be heard when the ALR function is activated. Bentley recommends avoiding use of the front passenger seat belt to secure a child restraint until this recall work has been completed. Please see your vehicle owner's manual for more information on securing child restraints in your vehicle.

**Lease vehicles** If you are the lessor and registered owner of the vehicle identified in this action, the law requires you to forward this letter immediately via first-class mail to the lessee within ten (10) days of receipt.

**Can we assist you further?** If you have any questions, require any assistance or if you would like us to address any concerns that you may have, please telephone our dedicated Customer Service team at 1 800-777-6923.

In the event your authorized Bentley dealer fails or is unable to remedy the defect free of charge within a reasonable time, you may also submit a complaint to: The Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.nhtsa.gov>.

We apologize for any inconvenience this matter may cause; however we are taking this action to help ensure your safety and continued satisfaction with your vehicle.

Yours Sincerely,



Stephen Worrall  
Director, Aftersales