

April 07, 2022

This notice applies to your vehicle:

WP0AC2Y13

URGENT SAFETY RECALL

This is an important Safety Recall. The remedy will be performed <u>FREE</u> OF CHARGE to you.

IMPORTANT SAFETY RECALL (Remedy Notice)

Certain 2020 through 2021 Model Year Porsche Taycan Vehicles Porsche Recall ANA4 / NHTSA ID 22V-100



This notice is sent to you in accordance with the <u>National</u> <u>Traffic and Motor Vehicle Safety Act.</u> Porsche has decided that certain 2020 to 2021 Model Year Porsche Taycan Vehicles may fail to conform to Federal Motor Vehicle Safety Standard 225, "Child Restraint Anchorage Systems".

What is the issue?

On affected vehicles the wiring harness to the center rear seat belt buckle may have been routed incorrectly during the assembly process. This may result in the inability to secure the "LATCH" Child Restraint System in the vehicle's passenger side rear seat.

What should you do?

The remedy needed to complete this recall is now available. Please contact any authorized Porsche dealer to schedule an appointment to have this recall performed as soon as possible and to arrange for Porsche-provided alternate transportation, if necessary.

To find your nearest authorized Porsche dealer, visit: www.porsche.com/usa

What will Porsche do?

Porsche is conducting a safety recall to check the wiring harness on affected vehicles and adjust as necessary, as well as replace the rear center seat buckle if necessary, free of charge.

This is an important Safety Recall.

The remedy will take up to 1 business day to perform; however, depending on the dealer's work schedule, it may be necessary to make your vehicle available for a longer period of time.

This recall will be carried out at no expense to the customer. For more information, please contact customer commitment as instructed below.

What if you are not the owner or operator of this vehicle?

If you are the lessor and registered owner of the vehicle identified in this action, the law requires you to forward this letter immediately via first-class mail to the lessee within ten days of receipt. If you have changed your address or sold the vehicle, please contact customer support so we can update our records.

Can we assist you further?

Please be aware that if you require any assistance in making an appointment to have this recall performed, please call or write:

Porsche Cars North America, Inc.
Attn: Customer Support
One Porsche Drive
Atlanta, GA 30354
1-800-PORSCHE
customersupport@porsche.com

If you still cannot obtain satisfaction, and your dealer or Porsche is unable to remedy the defect without charge or within a reasonable amount of time, you may file a complaint with:

Administrator National Highway Traffic Safety Administration 1200 New Jersey Avenue, S.E. Washington, D.C. 20590

Or you may call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153) or go to http://www.safercar.gov.

We apologize for any inconvenience this matter may cause you. We are taking this action to help ensure your safety and continued satisfaction with your vehicle.

Very truly yours, Porsche Cars North America, Inc.