## **IMPORTANT SAFETY RECALL**

# Audi of America, Inc.



<MONTH YEAR>

<CUSTOMER NAME>

<CUSTOMER ADDRESS>

<CUSTOMER CITY STATE ZIPCODE>

This notice applies to your vehicle: <MODEL YEAR> <BRAND> <CARLINE>, <VIN>

NHTSA: 22V085

Subject: Compliance Recall 06E7 - Owner's Manual Information - Tire Pressures

Dear Audi Owner,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Audi has decided that certain 2022 model year Audi vehicles fail to conform to Federal Regulation 49 CFR § 575.6(a)(4) regarding tire pressure information. Our records show that you are the owner of a vehicle affected by this action.

Audi of America, Inc. 3800 Hamlin Road Auburn Hills, MI 48326 +1 800 253 2834 www.audiusa.com

#### What is the issue?

The units for the values of the tire pressure table in the owner's manual (kPa and PSI) were assigned to the wrong columns and therefore do not match the actual numbers.

The tire pressure values on the B-pillar "Tire and Loading Information" label are correct; however, if a customer tries to inflate the tires solely according to the tire pressure table in the owner's manual, the tires could be either over- or under-inflated, which could lead to a negative effect on driving stability, causing a loss of vehicle control which might lead to a crash.

#### What will we do?

To correct this noncompliance, we have enclosed an owner's manual insert that contains the corrected information regarding tire pressures. We ask you to please review this information and keep it with your vehicle owner's manual for future reference.

If you prefer to visit your authorized Audi dealer to have them place this insert in your vehicle, you are welcome to schedule an appointment. This work will take just a few minutes for your dealer to complete and will be performed for you free of charge. Please keep in mind that your dealer may need additional time for the preparation of the repair, as well as to accommodate their daily workshop schedule.

#### What should you do?

Please contact your authorized Audi dealer without delay to schedule this recall repair. For your convenience, you can also visit <a href="https://www.audiusa.com">www.audiusa.com</a> and click on the "Find a Dealer" link to locate a dealer near you and schedule this service.

# Lease vehicles and address changes

If you are the lessor and registered owner of the vehicle identified in this action, the law requires you to forward this letter immediately via first-class mail to the lessee within ten (10) days of receipt. If you have changed your address or sold the vehicle, please fill out the enclosed prepaid Owner Reply card and mail it to us so we can update our records.

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Can we assist you further?

If your authorized Audi dealer fails or is unable to complete this work free of charge within a reasonable time, please contact Audi Customer Experience at 1-800-253-2834 or via our "Contact Us" page at <a href="https://www.audiusa.com">www.audiusa.com</a>.

Checking your vehicle for open Recalls and Service Campaigns

To check your vehicle's eligibility for repair under this or any other recall/service campaign, please visit the *Recall/Service Campaign Lookup* tool at <a href="https://www.audiusa.com">www.audiusa.com</a> and enter your Vehicle Identification Number (VIN).

If you still cannot obtain satisfaction, you may file a complaint with: The Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to http://www.safercar.gov.

We apologize for any inconvenience this matter may cause; however we are taking this action to help ensure your safety and continued satisfaction with your vehicle.

Sincerely,

**Audi Customer Protection** 

Enclosure