



IMPORTANT SAFETY RECALL

(NHTSA Recall Number: 22V067)

<<Owner Name>>
<<Address>>
<<City, State, Zip>>

Dear Valued Customer:

This notice applies to your vehicle: <<VIN for vehicle>>

This notice is being sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Holiday House, LLC d/b/a Holiday House RV has decided that a defect which relates to motor vehicle safety exists in certain 2019-2021 27RQ, 24TB, and 18RB travel trailers.

We apologize for this situation and want to assure you that, with your assistance, we will correct this condition. Our commitment is to provide you with the highest level of service and support.

What is the issue? Certain Winntec model 6020 LP regulators installed on recreational vehicles may supply elevated, intermittent or low propane pressure to the appliances. To correct this issue, affected propane regulators must be removed and replaced with a different brand/model which accurately regulates propane pressure.

What is the risk? An increase in propane pressure could cause the flame of the appliance to become larger, and under certain rare circumstances, may ignite adjacent materials resulting in a fire. Appliances that can be affected by an excessive flame include the stovetop, oven, hot water heater, furnace and refrigerator. Furthermore, in an enclosed area or under certain other conditions, the vented propane could accumulate and if ignited could result in a fire or explosion. Until such time as your recreational vehicle is serviced to correct this issue, please do not park your vehicle in an enclosed space or near your home.

What is the Remedy? Holiday House RV will replace the affected propane regulator and test the propane system for leaks, free of charge and at no cost to you.

How long will it take?

The repair should take less than an hour to perform. However, due to service scheduling requirements, certain authorized dealers may require that you leave your vehicle at their location for a longer period of time. In addition, your vehicle will require an inspection prior to service to determine if parts need to be ordered.

What should you do?

Immediately contact the authorized dealer that sold you the vehicle to schedule an appointment to have your vehicle serviced. If you are unable to schedule an appointment with the authorized dealer that sold you the recreational vehicle, you may contact Holiday House RV at (574) 206-0016 to obtain a list of other authorized dealers who can service your vehicle.

What if you no longer own this vehicle?

If you no longer own this vehicle, and have an address for the current owner, please forward this letter to the new owner.

Please note that federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

What if you previously paid for this repair?

If you previously paid for a repair addressing the issue described in this notice, then you still need to have this recall performed to ensure that the correct parts were used.

You may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall.

Refund requests may be sent directly to Holiday House RV, 25771 Miner Road, Elkhart, IN 46514. When mailing your refund request, please include a copy of your original repair receipt and any other supporting documents evidencing that a repair was made.

What other information should you know?

If you take your recreational vehicle to your dealer on the agreed service date and the dealer does not remedy this condition on that date or within three days, please contact Holiday House RV at (574) 206-0016. If after contacting your dealer and Holiday House RV you are not able to have the safety defect remedied without charge and/or within a reasonable time, you may wish to submit a written complaint to the National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to www.nhtsa.gov.

What if you have more questions?

Holiday House RV will be happy to answer any other questions that you have regarding this recall. Please call us at (574) 206-0016.

We certainly regret this inconvenience, but your safety is our most important priority.

Thank you for your attention to this matter.

Sincerely,

Holiday House RV