



Safety Recall:	March 2022
Jayco Inc. 22V-059	
Daimler Trucks 21V-256 (FL884)	

IMPORTANT SAFETY RECALL

This Notice Applies to Your Recreational Vehicle «vin»

Name
Address
City, St. Zip

Dear Valued Customer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Daimler Trucks North America LLC, on behalf of its DETROIT Powertrain Division, and Jayco motorized division have decided that a defect, which relates to motor vehicle safety, exists on certain model year 2021-2022 Entegra Accolade, Accolade XL, Jayco Seneca, Seneca Prestige Class C motorhomes built with DETROIT Model 2 and 3 steer axles manufactured between Jan 7th, 2021 and Mar 15th, 2021.

Reason for this recall

The tie rod arm and steering arm bolts used to assemble front axle assemblies have a lengthwise “seam” defect which increases stress concentration, potentially leading to bolt failure or loss of pre-load. A fractured bolt may cause a loss of steering, increasing the risk of a crash.

Recall Remedy

Daimler Trucks North America (DTNA) is initiating Recall Campaign D21R6 to replace the tie rod and steering arm bolts. The labor time required to perform this replacement is 1.2 hours. This service will be completed for you at no additional cost by a Freightliner repair facility.

What we need you to do

Please contact an Authorized Freightliner Repair Facility and arrange to have the recall campaign performed. To locate an authorized facility, search online at <https://demanddetroit.com/find-a-dealer>, or contact the Detroit Diesel Customer Support Center (800) 445-1980.

If you have paid to have this recall condition corrected prior to this notice, you may be eligible to receive reimbursement. Requests for reimbursement may include parts and labor. Reimbursement may be limited to the amount the repair would have cost if completed by a Freightliner Authorized Repair Facility. The following documentation must be presented to your dealer for consideration for reimbursement. Please provide original or clear copies of all receipts, invoices, and repair orders that show:

1. The name and address of the person who paid for the repair
2. The Vehicle Identification Number (VIN) of the repaired vehicle
3. What problem occurred, what repair was done, and the date of the repair
4. Who repaired the vehicle
5. The total cost of the claimed repair expense
6. Proof of payment for the repair (such as the front and back of a cancelled check or a credit card receipt)

Reimbursement will be made by check from your Freightliner dealer. Please speak with your authorized Freightliner dealer concerning this matter.

If you do not own the vehicle that corresponds to the identification number(s), which appears on the Recall Notification, please return the notification to the Warranty Campaigns Department with any information you can furnish that will assist us in locating the present owner. If you have leased this vehicle, Federal law requires that you forward this notice to the lessee within 10 days.

If you have questions about this Recall, please contact the **Detroit Diesel Customer Support Center**, 13400 Outer Drive West, Detroit, MI 48239, or call **(800) 445-1980 (Eastern Standard Time)**. **Detroit Diesel's Customer Support Center is open 24 Hours / 7 Days a Week**. You may also contact Jayco Inc. Customer Service Department at 800-283-8267. If you are not able to have the defect remedied without charge and within a reasonable time, you may wish to submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the Vehicle Safety Hotline at (888) 327- 4236 (TTY: 800-424-9153); or to <http://www.safercar.gov>.

We certainly regret this inconvenience; however, your safety is our most important priority.

Sincerely,

Compliance Management
Jayco Motorized Division