



Safety Recall:	March 2022
Jayco Inc. 22V-053	
Daimler Trucks 21V-369 (FL888)	

## IMPORTANT SAFETY RECALL

### This Notice Applies to Your Recreational Vehicle «vin»

Name  
Address  
City, St. Zip

Dear Valued Customer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Daimler Trucks North America LLC, on behalf of its DETROIT Powertrain Division, and Jayco motorized division have decided that a defect, which relates to motor vehicle safety, exists on certain model year 2021-2022 Entegra Accolade, Accolade XL, Jayco Seneca, Seneca Prestige Class C motorhomes built with DETROIT Model 2, 3 and 5 steer axles manufactured between December 15, 2020 through April 14, 2021.

***Reason for  
this recall***

The tie rod clamp may be loose due to the supplied lock nuts being over-crimped. This can cause thread galling of the bolt and nut during installation. When galling occurs, it is possible that assembly torque may be achieved but the clamp is still loose. The tie rod clamp being loose could lead to the threaded tie rod ends becoming loose and eventual steering loss if the rod end pulls out of the tie rod, or the tube is broken due to vibration of the loose joint, creating the risk of crash.

***Recall  
Remedy***

Daimler Trucks North America (DTNA) will replace the tie rod assemblies. The labor time required to perform this replacement is 2.0 – 4.3 hours. To locate an authorized facility, search online at <https://demanddetroit.com/find-a-dealer>. This service will be completed for you at no additional cost by a DTNA repair facility.

***What we  
need you to  
do***

Please contact an Authorized DTNA Repair Facility and arrange to have the recall campaign performed. If you have questions about this Recall, please contact the DTNA Warranty Campaigns Department at (800) 547-0712, 7:00 a.m. to 4:00 p.m. Pacific Time, Monday through Friday, e-mail address [DTNA.Warranty.Campaigns@Daimler.com](mailto:DTNA.Warranty.Campaigns@Daimler.com).

If you have paid to have this recall condition corrected prior to this notice, you may be eligible to receive reimbursement. Requests for reimbursement may include parts and labor. Reimbursement may be limited to the amount the repair would have cost if completed by an Authorized DTNA Repair Facility.

The following documentation must be presented to your dealer for consideration for reimbursement. Please provide original or clear copies of all receipts, invoices, and repair orders that show:

1. The name and address of the person who paid for the repair
2. The Vehicle Identification Number (VIN) of the repaired vehicle
3. What problem occurred, what repair was done, and the date of the repair
4. Who repaired the vehicle
5. The total cost of the claimed repair expense
6. Proof of payment for the repair (such as the front and back of a cancelled check or a credit card receipt)

Reimbursement will be made by check from your DTNA dealer. Please speak with your authorized DTNA dealer concerning this matter.

If your dealer does not remedy this condition at no charge, please contact Daimler warranty campaigns department at 800-547-0712 or Jayco Inc. Customer Service Department at 800-283-8267. If you are unable to get this safety defect remedied without charge and/or within a reasonable amount of time after contacting your DTNA dealer and Jayco customer service, you may want to contact NHTSA. To submit a written complaint contact the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153): or go to <http://www.safercar.gov>.

If you no longer own the vehicle that corresponds to the identification number(s) please return the notification to the DTNA Warranty Campaigns Department with any information you can furnish that will assist us in locating the present owner. If you have leased this vehicle, Federal law requires that you forward this notice to the lessee within 10 days.

We certainly regret this inconvenience; however, your safety is our most important priority.

Sincerely,

Compliance Management  
Jayco Motorized Division