

IMPORTANT SAFETY RECALL

<Date>

<Name>

<Address>

<Address 2> (if applicable; if not, remove this line)

<City, State, ZIP>

This notice applies to your vehicle, <VIN>

NHTSA Recall No: 22V-037

Dear Tesla Owner,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Tesla, Inc. has decided that a defect, which relates to motor vehicle safety exists in certain Model Year 2016-2022 Model S, Model X, 2017-2022 Model 3, and 2020-2022 Model Y vehicles. Our records show that you are the owner of a vehicle affected by this action.

REASON FOR THIS RECALL

A software functionality referred to as “rolling stop” allows the vehicle to travel through all-way-stop intersections at up to 5.6 mph before coming to a complete stop, if certain conditions are first met. Entering an all-way-stop intersection without coming to a complete stop may increase the risk of collision.

WHAT TESLA WILL DO

Tesla disabled the “rolling stop” functionality with a free over-the-air (“OTA”) software update.

WHAT YOU SHOULD DO

Please check that your vehicle is running software version 2021.44.30.15 or later release, all of which disable the “rolling stop” functionality. You can check the software version running on your vehicle by tapping ‘Controls’ then ‘Software’ on your touchscreen. If your vehicle is running software version 2021.44.30.15 or later release, then there is no further action that you need to take, and you may disregard this notice. If your vehicle is not running one of these software versions, then please accept the latest pending software update for installation by tapping the yellow clock icon at the top of the vehicle touchscreen and following the prompts.

If you believe that Tesla has failed or is unable to remedy this defect without charge or within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, DC 20590, by calling 1-888-327-4236 (TTY: 1-800-424-9153), or by visiting www.safercar.gov.

Federal law requires any lessor who receives a notification of a determination of a noncompliance pertaining to any leased motor vehicle to send the notice to the lessee within 10 days.

If you no longer own the vehicle, update vehicle ownership in your Tesla Account. For more details adding or removing vehicles from your Tesla Account, visit www.tesla.com/support/account-support#add-remove-products. If you have any questions or need assistance installing the software update, please contact Tesla online by visiting www.tesla.com/support/contact or by calling 1-877-79-TESLA (1-877-798-3752).

Thank you for being a Tesla customer. We are committed to ensuring that your vehicle provides the highest possible level of safety.

TESLA, INC.