OWNER NOTIFICATION

NHTSA RECALL 22V-024

NOTIFICACIÓN PROPIETARIO

Dear Rogue Owner:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Nissan has decided that a defect which relates to motor vehicle safety exists in certain Model Year 2014-2016 Nissan Rogue vehicles. Our records indicate that you own or lease the Nissan vehicle subject to this recall as identified by the VIN on the inside of this notice.

Reason for Recall

Motivo del Retiro

On certain Rogue vehicles, if water and salt collect in the driver's side foot well, it may wick up the dash side harness tape and enter the connector. If this occurs, the dash side harness connector may corrode and possibly cause issues such as driver's power window or power seat inoperative, All-Wheel Drive (AWD) warning light ON, battery discharge, and/or thermal damage to the connector. The corrosion could potentially lead to a fire, which may increase risk of injury.

What Nissan Will Do

Qué Hará Nissan

Parts are now available to repair your vehicle. Your Nissan dealer will inspect your vehicle and perform the appropriate repair below:

- If corrosion is present on either the main harness or the body harness connectors, the dealer will
 remove the harness tape and harness covering, replace both connectors and apply white lithium
 grease to the connectors.
- If corrosion is not present on either of the connectors, the dealer will remove the harness tape and harness covering and apply white lithium grease to the connectors.

This service will be conducted at no charge to you for parts and labor, and may take up to two (2) hours to complete if your harness connectors require replacement. However, your Nissan dealer may require your vehicle for a longer period of time based upon their work schedule.

What You Should Do

Qué Debes Hacer

Please contact your Nissan dealer in order to arrange an appointment to have your vehicle repaired as soon as possible. Please bring this notice with you when you keep your service appointment.

Por favor, póngase en contacto con su concesionario Nissan para concertar una cita para reparar su vehículo lo antes posible. Se requiere que traigas esta notificación el día de tu cita.



For more information about the recall, please visit https://nna.secure.force.com/recall?camp=R21B9.

Para obtener más información sobre el retiro, visite https://nna.secure.force.com/recall?camp=R21B9.

If the dealer fails to, or is unable to make the necessary repairs free of charge, you may contact the National Consumer Affairs Department, Nissan North America, Inc. P.O. Box 685003, Franklin, TN 37068-5003. The toll free number is 1-800-867-7669.

Si el concesionario no cumple, o no le es posible realizar las reparaciones necesarias sin cargos, puedes contactar al Departamento Nacional de Asuntos del Consumidor a: National Consumer Affairs Department, Nissan North America, Inc. P.O. Box 685003, Franklin, TN 37068-5003. El número libre de cargos es 1-800-867-7669.

You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to http://www.safercar.gov.



If you have paid previously to have your dash side harness connector repaired, you may be eligible for reimbursement of the related expense. For more information or to submit a request, please visit https://nissanassist.com.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Thank you for your cooperation. We appreciate your Nissan ownership and apologize for any inconvenience this may cause you.

Gracias por tu cooperación. Agradecemos tu patrocinio como dueño de un Nissan y te ofrecemos nuestras disculpas por cualquier inconveniente que esto pueda ocasionar.