



January 21, 2022

IMPORTANT SAFETY RECALL: 22V-020
CUMMINS ISX12 FUEL TUBE

This notice applies to your vehicle VIN: X

UNIT: 1xxxxx

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Ferrara Fire has decided that a defect which relates to motor vehicle safety exists in certain models of the following emergency vehicles manufactured April 2019 to November 2021, equipped with CUMMINS ISX12 FUEL TUBE:

Ferrara Fire – 2019-2021 INFERNO, 2019-2021 IGNITER, 2019-2021 CINDER

WHY IS A RECALL BEING CONDUCTED?

The fuel tubes between the fuel rail and the injector for cylinders 4, 5 and 6 may be susceptible to cracking, resulting in a high pressure fuel leak. A high pressure fuel leak in the presence of an ignition source may increase the risk of a fire. Fuel leaks may be detected during maintenance. An operator may smell fuel or observe a mist due to the fuel leak. The subject fuel tubes (for cylinders 4, 5 and 6) are susceptible to cracking due to metal fatigue resulting from a combination of vibration strain, assembly strain and material strength.

The affected item is the CUMMINS ISX12 FUEL TUBE.

WHAT ARE WE DOING ABOUT THE PROBLEM?

The subject fuel tubes for cylinders 4, 5 and 6 (the rear half of the engine) will be replaced with new fuel tubes (having the same part number as the recalled components) and vibration isolators will be added to the fuel tubes. A recall-specific reimbursement plan will be provided on the Recall Portal for those units not covered by the manufacturer's limited warranty. There is no cost to owners for this recall.

Vehicles subject to this recall are to be inspected and repaired by a Cummins Dealer. Cummins will inspect and install new components, provided free of charge if it affected. The estimated repair time will be 2 hours.

27855 James Chapel Road • P.O. Box 249 • Holden, Louisiana 70744

www.ferrarafire.com • info@ferrarafire.com

Direct: 225-567-7100 • Toll Free: 800-443-9006 • Fax: 225-567-5260

WHAT SHOULD YOU DO?

If you receive this notification, please contact your Ferrara Dealer or Ferrara Fire at 1-800-443-9006 to schedule an appointment to have the repairs performed.

INCLUDED WITH THIS LETTER IS AN OWNER RESPONSE CARD THAT MUST BE FILLED OUT AND RETURNED TO FERRARA IN ORDER TO BE REIMBURSED. Please have your Truck VIN available. After your repair has been completed, please fill in the appropriate information on the enclosed Owner Response Postcard, sign it, and mail it to:

Ferrara Fire, 27855 JAMES CHAPEL ROAD, HOLDEN LA 70786

If you prefer to contact Ferrara directly, feel free to contact our Customer Service at 1-800-443-9006. Please have your Truck VIN available Or Production #.

WHAT IF YOU NO LONGER OWN THIS Ferrara Inferno – 2019-2021 Igniter 2019-2021 Cinder 2020-2021

If you are no longer the current owner of the vehicle, please indicate this on the Owner Response Postcard and return the card to *FERRARA, 27855 JAMES CHAPEL, HOLDEN LA, 70744*

WHO SHOULD YOU CONTACT IF YOU HAVE FURTHER QUESTIONS OR CONCERNS?

If you have any questions or concerns, please contact Charlie Grimes at 1-800-443-9006. Please have your Truck VIN available or Production #.

If you are the lessor of this vehicle, please forward a copy of this notice to the lessee within ten days to comply with federal regulations

If you have already paid to have your FERRARA – 2019-2021 INFERNO, 2019-2021 IGNITER, 2019-2021 CINDER repaired for this condition, you may be eligible for reimbursement of the charges you paid for the repair or replacement of components. To learn more about what you need to do to obtain reimbursement call Ferrara Fire at 1-225-567-7100 and instructions will be provided. Please have your Truck VIN available.

If after having attempted to take advantage of this recall you believe you have not been able to have your Ferrara – 2019-2021 Inferno, 2019-2021 Igniter and 2019-2021 Cinder remedied without charge and within a reasonable amount of time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, D.C., 20590; or call the toll-free Vehicle Safety Hotline at 1- 888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We apologize for any inconvenience this safety recall may cause, but your safety is our first concern.

Sincerely,

Ferrara Fire Apparatus

Warranty Department

Owner Response Postcard

VIN: X

UNIT: 1xxxxx

- This vehicle was inspected and repaired according to instructions.
- This vehicle was inspected and determined to not need repair.
- This vehicle was sold to: _____ (Name)
_____ (Address)
_____ (City, State/ZIP)
- This vehicle was stolen.
- This vehicle was destroyed.

Owner's (or Former Owner's) Signature

Date Signed

IMPORTANT SAFETY RECALL INFORMATION



Issued in Accordance
With Federal Law

