



IMPORTANT SAFETY RECALL NOTICE

This Notice Applies to Your Look Trailer VIN # 53BPTEC3XHA [REDACTED]

This Notice is being sent to you in accordance with the requirements of the National Highway Traffic Safety Administration (NHTSA).

Recall Number 22V-002

Re: Look Trailers Equipped with Electric Winch for Rear Door
(Manufactured from 1/1/2014- 12/31/2021)

Dear Look Trailers Customer:

What is the Concern?

Look Trailers has learned about two incidents occurring on *competitors'* cargo trailers where the winch cable securing the rear door snapped, causing the rear door to freefall and strike bystanders. Look Trailers has not received reports of any winch cables snapping, or of any similar incidents on *Look Trailer* cargo trailers, and believes its trailers were properly designed and manufactured, and meet all applicable Federal Motor Vehicle Standards. Nonetheless, in an abundance of caution, Look Trailers has decided to field modify the 9 cargo trailer units it has sold since 2014 on which a snapped winch cable could cause the rear door to freefall and injure a bystander. These nine units are equipped with a winch cable as the sole means of securing the rear door. You are the owner of one of those nine vehicles.

What will Look Trailers Do?

Look Trailers will add a 3M DBI-SALA load arrestor to your trailer. The 3M DBI-SALA Load Arrestor monitors the speed of the ramp door's descent. If the ramp door's speed exceeds .5m/s (1.64ft/s), the 3M DBI-SALA Load Arrestor instantly locks the cable and safely supports the rear door. Look Trailers will add the 3M DBI-SALA Load Arrestor to your trailer at its own cost and expense.

How long will it take?

The work will be done as quickly and as efficiently as possible and is expected to require approximately two hours to complete, though it may take longer depending upon each vehicle's configuration and condition.

What should you do?

Contact Look Trailers by phone at 1-877-475-5665 extension 1134 toll free between the hours of 8am EST and 5pm EST, Monday through Friday, to arrange for Look Trailers to install the 3M DBI-SALA Load Arrestor modification on your trailer. You should also immediately inspect the winch cable on your trailer for signs of wear. Replace if worn.



What should you do if you have further questions?

Contact Look Trailers by phone toll-free at 1-877-475-5665 extension 1134, between 8am and 5pm EST, Monday through Friday.

What if you no longer own this trailer?

If you no longer own the trailer, please contact the warranty department with the name of the individual to whom you sold the trailer.

If you are the lessor of this trailer, please forward a copy of this notice to the lessee within ten days to comply with federal regulations. If you have already paid to have your 3M DBI-SALA Load Arrestor installed for this condition, you may be eligible for reimbursement of the charges you paid for the installation. To learn more about what you need to do to obtain reimbursement, please contact LGS Industries, Inc. using the contact information listed above.

If after having attempted to take advantage of this recall you believe you have not been able to have your trailer's 3M DBI-SALA Load Arrestor installed without charge and within a reasonable amount of time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, D.C., 20590; or call the toll-free Vehicle Safety Hotline at 1- 888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We apologize for any inconvenience this safety recall may cause, but your safety is our first concern.

LOOK TRAILERS