



IMPORTANT SAFETY RECALL

Owner

Attention:

Address

City, State, Zip,

Country

VIN

Engine Serial Number

March 10, 2022

Re: Safety Recall Notice NHTSA Recall ID# 22V-001

Dear Owner of a Rosenbauer Fire Apparatus:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. This is to inform you that your vehicle may have a defect that could increase the risk of fire due to a potential leak or mist of fuel near an ignition source, which could result in an unexpected injury, crash or damage to your vehicle.

Federal law requires the Recall Remedy completed on this unit prior to customer delivery.

What is the issue?: In certain Cummins X12 Diesel Engines, the fuel tubes may be susceptible to cracking, resulting in a high pressure fuel leak. Due to the location of the leak, we have a risk of fire therefore, Rosenbauer America is recalling certain fire trucks of the following make-models for 2018-2020 chassis that have the recalled X12 diesel engine: Rosenbauer Commanders and Warriors as well as Commercial 114SD. The Cummins engines were installed in our production facility from May 2021 to December 2021.

How do I know if my truck has this type of equipment? Rosenbauer has worked with Cummins to reconcile the recalled engine serial number to the truck's VIN. If you have received this letter, we believe the VIN listed above has the recalled engine. However, we request that you verify the engine serial number (ESN) and contact us immediately if the engine serial number listed here is incorrect. Please also check for any diesel fuel leaks and if you see or smell any, contact us and your authorized Cummins service provider so you can get it resolved immediately.

How do I resolve this important safety recall? Contact your local authorized Cummins service provider or distributor to schedule the inspection of your recalled engine. You should plan on the initial **inspection and repair to take 1-2.5 hours**. Even though Cummins is expecting less than 1% of engines to be defective, please keep in mind that if the inspection proves that there is a defect, then your Cummins service provider will need to request replacement parts which could put your truck out of service until new parts can be shipped and installed. We don't expect this to happen very often but it is a variable to plan for so please make sure Cummins is aware that this is for an emergency vehicle. All inspections and remedies will be provided free of charge.

www.rosenbaueramerica.com

recalls@rosenbaueramerica.com

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Recall 22V-001



You can find your local service provider by visiting <https://www.cummins.com/locations> or calling 1-800-286-6467 (1-800-CUMMINS). If you are having a hard time finding your local Cummins service provider, please reach out to us or your Rosenbauer Dealer. **The authorized Cummins service provider may ask what the Cummins campaign number is and it is C2532. They will need your truck's Engine Serial Number which is located at the top of this letter by your VIN as well as your mileage.**

Once your truck has been inspected, we ask that you either **fill out and mail back the postcard** included in this letter (postage is prepaid) or email the same information to us at recalls@rosenbaueramerica.com. That way we can keep track of the trucks that have been inspected for our reporting to the National Highway Traffic Safety Administration.

What if I already paid to have this repair completed: Contact Rosenbauer and your Rosenbauer Dealer with the details of the repair as well as a proof of service from Cummins or your Cummins service provider. Once we have received proof of completion, we will mark your truck as having been remedied.

What if I no longer own this truck: please contact Rosenbauer to provide the new owner information. Rosenbauer will then contact the new owner.

If you are the lessor of this vehicle: please forward a copy of this notice to the lessee within 10 days to comply with federal regulations or you can contact recalls@rosenbaueramerica.com for assistance.

If after having attempted to take advantage of this recall you believe you have not been able to have your fire apparatus remedied without charge and within a reasonable amount of time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, D.C. 20590 or call the toll-free vehicle safety hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We apologize for any inconvenience this safety recall may cause, but your safety is our first concern.

Sincerely,
Rosenbauer America Warranty Department
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PH: 605-543-5591

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Engine Serial Number Identification Instructions:

1. Lift the chassis cab and locate the Cummins engine:



2. The black serial tag is on the driver side front corner of the engine facing the radiator behind the CAC pipe.
3. It will show the engine serial number. Ensure that it matches the ESN at the top of this letter.

