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# RECALL NO. 22T-007 June 2022

Dear Valued Falken Customer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Sumitomo Rubber Industries, Ltd. (SRI) has decided that certain Falken-brand truck tires manufactured between January 2020 and May 2020 fail to conform to Federal Motor Vehicle Safety Standard No. 119, New pneumatic tires for motor vehicles with a GVWR of more than 4,536 kilograms (10,000 pounds), specialty tires, and tires for motorcycles. SRI has initiated a safety recall for the truck tires detailed in the attached list of affect tires (the affected-tire list).

We are notifying you because our records indicate that you may have purchased truck tire(s) subject to this recall. Therefore, please review this letter carefully.

#### What is the Problem?

The recalled tires are susceptible to developing visible deformation in a single, small area of the bead (near the upper edge of a rim flange). This deformation may violate FMVSS 119 S6.1.2(a). If the deformation remains undetected, the condition may cause a bead separation. If this occurs in a manner that affects vehicle stability, there may be an increased risk of a crash.

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Prior to a potential failure, a deformation will be visible on the sidewall near the bead, as shown in the following photograph.



The deformation is to the left of the white line marked on the tire in the photograph. As the photograph shows, this small deformation appears on the surface of the tire near the rim.

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#### What Are We Doing About the Problem?

SRI will replace tires subject to the recall with new tires, and mount the replacement tires, all at no charge to you through **November 21, 2022**. Any tire subject to this recall will be replaced with a comparable Falken tire. In the event that a Falken brand tire is not currently available, a suitable competitive product may be used as a replacement. SRI estimates that the replacement will take approximately 2-4 hours.

## **How Do You Identify Recalled Tires?**

Tires have certain unique sidewall markings that will allow you to determine whether they are subject to this recall. The attached affected-tire list describes the **tire brand, tire line, tire size, and tire identification number (circled in red)** for each of the tires subject to this recall. Any tire that has **all four markings** described in the attached affected-tires list is subject to this recall and should be replaced.



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The tire identification number (TIN) can be found on the sidewall, as shown below. The TIN starts with the letters "DOT" with the last four numbers being the week and year manufactured, as shown circled in red below.



## **How To Have Your Tires Replaced?**

If your tire contains all four of the above-described sidewall markings, please bring your vehicle as soon as possible to a Falken authorized dealer/retailer. The authorized Falken dealer/retailer will confirm the inspection and replace all affected tires. Only tires matching the recall description will be replaced.

If you have any questions about whether your tires are covered by this recall, please contact your local authorized Falken dealer/retailer. To locate an authorized Falken dealer/retailer, please call **1-877-763-0416**, or visit our website at <a href="https://www.falkentire.com">www.falkentire.com</a>.

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#### **Questions or Concerns?**

If you have questions or concerns about this recall, please contact Sumitomo Rubber North America, Inc.¹ [SRNA] at **1-877-763-0416**, or Warranty@srnatire.com. For email, please use the subject line: "Recall No. 20T020 Customer Information." If you previously replaced tires subject to this recall, please contact SRNA to determine whether you qualify for reimbursement.

If you believe that SRI or an authorized Falken dealer/retailer has failed or is unable to provide a remedy without charge within a reasonable time, you may submit a complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to http://www.safercar.gov.

We are taking this action in the interest of your safety and satisfaction with our products. We apologize for any inconvenience and thank you for your attention to this matter.

Sincerely,

Sumitomo Rubber Industries, Ltd. Enclosure

<sup>&</sup>lt;sup>1</sup> Sumitomo Rubber North America, Inc. (SRNA) is Sumitomo Rubber Industries, Ltd.'s (SRI) U.S. subsidiary.



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Attachment: Affected tire list.

FTC#	SRI#	Brand	Size/Pattern	Plant ID	Size Code	Opt Code	DOT Week
62130966	330955	Falken	11R24.5 149/146L RI130 EcoRun	U2	4F	6XFW	1220
62130936	330954	Falken	11R22.5 146/143L RI130 EcoRun	U2	3T	6XFW	0720/1020/1420/1520/1620
62130956	330956	Falken	285/75R24.5 147/144L RI130 EcoRun	U2	BP	6XFW	0420
62150936	326265	Falken	11R22.5 146/143L RI150 EcoRun	U2	3T	6X3W	2020
62151949	333880	Falken	315/80R22.5 156/150L RI151S	V4	4D	8XYW	2120
62388967	304417	Falken	11R24.5 149/146K GI388	U2	4F	6XTW	0920/1320