



IMPORTANT SAFETY RECALL

NHTSA Recall Number 22T005

May 26, 2022

Subject: VOLUNTARY RECALL NOTICE

Dear Michelin Tire Owner,

This notice is sent to you in accordance with the requirements of the National Highway Traffic and Motor Vehicle Safety Act.

Michelin North America, Inc. has decided that certain MICHELIN® Pilot Sport 4 ZP™ 255/35ZR19 96Y XL tires fail to conform to Federal Motor Vehicle Safety Standard No. 49 CFR Part 571.139, "New Pneumatic Radial Tires for Light Vehicles." You are receiving this letter because our records indicate that you may have purchased one or more of these replacement tires at retail.

This standard requires in part that the letters "DOT" shall be marked on tire sidewalls. The DOT symbol is an important safety related marking, because by placing the letters "DOT" on a tire the manufacturer certifies that all required safety and performance related testing has been conducted, and that the tires have passed all tests. In the case of affected tires in this recall, the letters "DOT" were inadvertently omitted due to a marking error during tire mold manufacture. Tires that do not comply with FMVSS requirements may increase the risk of a crash.

Tire identification information is molded into the sidewall of each tire, directly above the bead. For information that you will need to determine whether your tires are part of the recall or not, see section "Reading DOT Sidewall Markings" at the end of this document. If you have any questions concerning whether a tire is part of the recall or not, please contact Michelin Consumer Care at 1-888-971-3801 for assistance.

If your tires are part of the recall, please visit your local Michelin retailer to have them removed and replaced, including mounting and balancing, free of charge. Affected tires will be replaced free of charge through July 1st, 2023. Michelin retailers may be located using the online dealer locator at www.MichelinMan.com.

If your servicing Michelin retailer fails or is unable to provide the service as described above without charge, or within a reasonable amount of time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, DC 20590 or call the toll-free Auto Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153); or go to www.safercar.gov.

Commitment to safety, quality and respect for the customer are our highest priorities. Please accept our sincerest apologies for any inconvenience that replacing these tires may cause.

Sincerely,

Andrew Meurer
Vice President, B2C Sales
Michelin North America, Inc.

READING DOT TIRE SIDEWALL MARKINGS

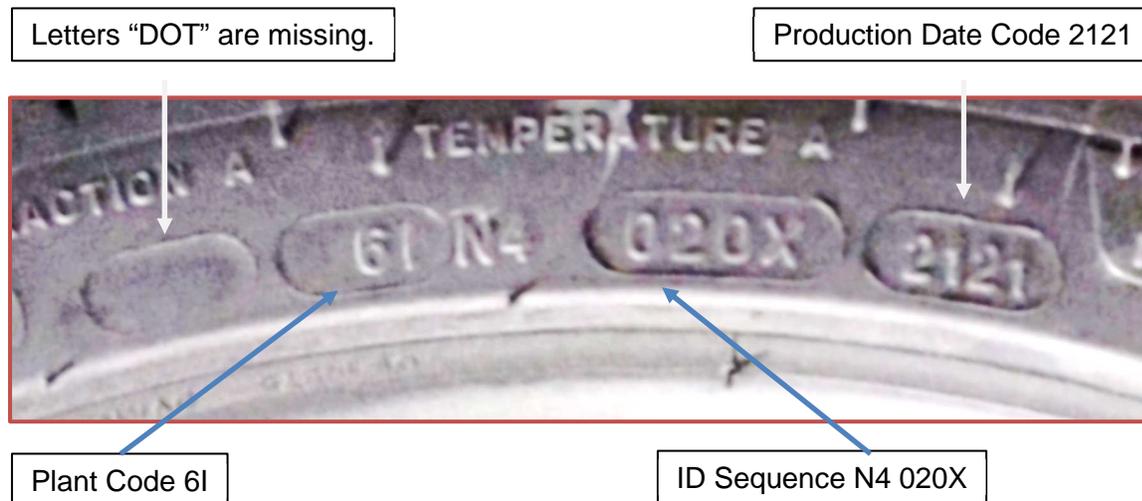
DOT tire sidewall markings serve as the tire's fingerprint and signify compliance with U.S. Department of Transportation Federal Motor Vehicle Safety Standards. The DOT markings can be found on the sidewall just above the wheel flange.

To find out if a tire is affected by the recall:

1. Determine if it matches the information below. If the information on the sidewall of your tires does not match these identifiers, it is not part of the recall.

Tire Description	ID Sequence	Production Date Code
MICHELIN® Pilot Sport 4 ZP™ 255/35ZR19 96Y XL	6IN4 020X	0521 thru 2121

2. The following illustration shows the DOT information on a sample of the affected tires. The production date code is given by the last 4 digits of the TIN code, with the first two digits specifying the week of production and the second two digits specifying the year of production. For example, the production code of "2121" in the photo below refers to the 21st DOT week of the year 2021.



If you have any questions concerning the tire's DOT information, please contact Michelin Consumer Care at 1-888-971-3801.