



Sample
Address
Address

IMPORTANT SAFETY RECALL

NHTSA Recall ID: 22T003

Dear Customer,

Date: 03/29/2022

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Continental Tire the Americas, LLC (“CTA”) has decided that certain Continental Tire brand ContiScoot tires in all sizes, fail to conform to Federal Motor Vehicle Safety Standard No. 119, "New pneumatic tires - other than passenger cars."

CTA has initiated a tire safety recall to remove these tires from service. You have been identified as a potential owner of an affected tire.

Please read this notice carefully and follow the steps outlined in the instructions below.

Why is CTA Taking this Action?

CTA has determined that groove cracks in the tread rubber developed during testing. Groove cracking may appear during the tire service life and can lead to tread separation, increasing the risk of a crash.

Affected Tires

The affected tires are identified as follows:

Product Line: ContiScoot
DOT: All sizes, **Plant of Manufacturing:** H6
End production date: 0822 (week 8 of year 2022). See Attachment No. 1

The subject tires were sold as replacement tires. The tires can be identified by the Tire Line (ContiScoot) and by DOT – all sizes, plant of manufacturing: H6.





What Should You Do?

If you have one of the covered tires, please contact the dealer where you purchased your vehicle or tire(s) as soon as possible. Your dealer will then contact CTA Customer Relations at 1-888-799-2168 to confirm that your tire is eligible for a free replacement with a substantially similar tire.

If you have disposed of the affected tire already or sold the vehicle on to which it was mounted, please contact CTA Customer Relations at 1-888-799-2168 with the name and address of the new owner.

What Will CTA Do For You?

If you have an affected tire in service on the date you receive this notice, CTA, recommends you return to the place of purchase or your nearest Continental Tire dealer. CTA will replace the ContiScoop tire free of charge within 180 days of the receipt of this letter with a comparable tire, including mounting, balancing, and taxes.

If you have already replaced an affected tire prior to your receipt of this notice due to the condition described, CTA will reimburse you the original price of the ContiScoop tire including mounting, balancing and taxes. To be eligible for reimbursement, you must complete the attached **Reimbursement Request Form** and submit this form with the required documents to CTA within 180 days of the receipt of this letter.

For reimbursement requests submitted later than 180 days, CTA will pay you a prorated portion based on the percentage of useable tread remaining on the tire you are replacing.

If you believe that CTA has failed or is unable to remedy the defect without charge or within a reasonable amount of time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, West Building, Washington, DC 20590, or call the toll-free Auto Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153) or go to <http://www.nhtsa.gov>.

Federal law requires that any vehicle leaser receiving this recall notice must forward a copy of this notice to the lessee by First Class Mail within ten days of your receipt of this notice.

We apologize for any inconvenience that this action may cause you. Because we are concerned about your safety, we urge you to take immediate action. Thank you in advance for your cooperation. If you have any questions about these instructions, please refer to our website <http://continentaltire.custhelp.com> or contact CTA Customer Relations at 1-888-799-2168 for assistance.

Sincerely,

Continental Tire the Americas, LLC
1830 MacMillan Park Drive
Ft. Mill, SC 29707



Attachment no.1. Note: No other tire sizes, production periods or product lines are affected.

ContiScoot Tire Size	DOT Number			
			Start	End
100/80-16 M/C 50P	H6	HAFC5	2818	0822
100/90-14 M/C 57P	H6	R9RCS	2718	0822
110/70-12 M/C 47P	H6	00FCS	3618	0822
110/70-13 M/C 48S	H6	73FCS	3118	0822
110/70-16 M/C 52S	H6	XXFCS	2518	0822
110/80-14 M/C 59P	H6	97RCS	5018	0822
110/90-13 M/C 56P	H6	93FCS	3018	0822
120/70-12 M/C 51P	H6	ENFCS	2418	0822
120/70-12 M/C 58P	H6	ENRCS	2318	0822
120/70-13 M/C 53P	H6	R2FCS	4318	0822
120/70-14 M/C 55P	H6	HKFCS	2318	0822
120/70-15 M/C 56S	H6	V8FCS	2818	0822
120/70-16 M/C 57P	H6	XCFC5	3018	0822
120/80-14 M/C 58S	H6	VXFCS	3218	0822
120/80-16 M/C 60P	H6	LFRC5	3318	0822
130/70-12 M/C 62P	H6	4LRCS	2418	0822
130/70-13 M/C 63P	H6	S3RCS	2418	0822
130/70-16 M/C 61S	H6	BLRCS	2518	0822
140/60-13 M/C 63P	H6	B3RCS	2119	0822
140/70-14 M/C 68S	H6	HJRCS	2219	0822
140/70-15 M/C 69P	H6	V7RCS	4318	0822
150/70-13 M/C 64S	H6	L3RCS	4418	0822
80/90-14 M/C 40P	H6	F9FCS	2418	0822
90/80-16 M/C 51P	H6	HEFCS	3618	0822
90/90-14 M/C 46P	H6	AAFCS	2718	0822
90/90-14 M/C 52P	H6	AARCS	3518	0822