



**INTERNATIONAL LTD  
THERMAL RESEARCH**

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**IMPORTANT SAFETY RECALL (22E-093)**

<b>Subject:</b>	Incorrect Fuel Line in Oasis Chinook Heaters (59600)	<b>Date:</b>	November 7, 2022
<b>To:</b>	TIMOTHY BAUER	<b>Document #:</b>	EM093-10
<b>CC:</b>		<b>Rev:</b>	1.0

**IMPORTANT SAFETY RECALL**

This notice applies to your vehicle, 4UZFHFE5NCNS7861.  
NHTSA Recall No. 22E-093

November 7, 2022

Dear TIMOTHY BAUER,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

International Thermal Research has decided that a defect, which relates to motor vehicle safety, exists in certain Oasis Chinook Hydronic Heaters, with part number 59600 installed in your Newmar Coach.

**WHY DOES MY VEHICLE NEED REPAIRS?**

The heaters may have an air line installed instead of a fuel line, which can cause a fuel leak. A fuel leak increases the risk of a fire.

**WHAT WILL YOUR DEALER DO?**

Your dealer/service center will replace the fuel lines, free of charge. Your dealer/service center will bill International Thermal Research for the repair. The repair should take approximately 30 minutes to complete. However, due to scheduling, your dealer may require your vehicle for longer. Your dealer should be able to provide a more accurate repair estimate.

**WHAT SHOULD YOU DO?**

Please contact your local authorized dealer and schedule an appointment for your free repair as soon as possible. To find your nearest dealer, visit [www.itrheat.com](http://www.itrheat.com).

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### **WHO SHOULD YOU CONTACT WITH FURTHER QUESTIONS OR CONCERNS?**

If you have questions or concerns about this recall, please contact International Thermal Research at 1-800-755-1272 or 1-604-278-1272.

If your dealer fails or is unable to remedy this defect without charge, or within a reasonable amount of time, you may submit a written complaint to:

Administrator  
National Highway Traffic Safety Administration  
1200 New Jersey AVE SE  
Washington, DC 20590

You may also call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

### **WHAT IF YOU ARE A LESSOR?**

Federal law requires that you forward a copy of this safety recall notice to the lessee within 10 days.

### **WHAT IF YOU HAVE ALREADY PAID FOR THIS REPAIR?**

You may be eligible to receive a reimbursement for the cost of repairs made prior to receiving this notice. You may email your receipts to [info@itrheat.com](mailto:info@itrheat.com) or by mail: 2431 Simpson Road Richmond, BC, V6X 2R2, Canada.

### **WHAT IF YOU NO LONGER OWN THE VEHICLE?**

If you no longer own the vehicle, complete the attached Change of Ownership card and email it to [info@itrheat.com](mailto:info@itrheat.com), or mail it (2431 Simpson Road Richmond, BC, V6X 2R2, Canada) or contact Customer Assistance at 1-800-755-1272 or 1-604-278-1272.

We apologize for any inconvenience and thank you for your attention to this safety matter.

Sincerely,

International Thermal Research