

## BLACKBEARDS MOTORCYCLE GEAR

PO Box 574, Beaufort SC 29901

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# IMPORTANT SAFETY RECALL

**NHTSA Recall No. 22E076**

**November 1, 2022**

Dear Consumer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

**WHY IS THIS RECALL BEING CONDUCTED?** Blackbeard's Motorcycle Gear has determined that HamrHead Model HM-569 in sizes Medium and XL manufactured in December 2020 failed to conform to Federal Motor Vehicle Safety Standards (FMVSS) No. 218. Specifically, random samples of the sizes Medium and XL did not meet all S5.1 Impact Attenuation and S5.2 Penetration compliance standards upon laboratory testing in certain environmental conditions. Helmets affected have a manufacture date of December 2020 that can be found on the warning label inside the helmet. Blackbeards Motorcycle Gear has decided to recall all sizes of the HM-569 manufactured in December 2020 out of an abundance of caution.

**SAFETY RISK:** By wearing a noncompliant helmet, the user may not be adequately protected in the event of a crash, increasing the risk of possible personal injury in certain types of accidents.

**REMEDY:** If you own a HamrHead HM-569 motorcycle helmet in any size with a manufacture date of December 2020, the manufacturer will send you a refund of the purchase price upon return of the helmet to us. You can check the model number and manufacture date by examining the safety label inside your helmet. This remedy will cost you nothing. The shipping costs to return your helmet will also be covered. After you contact our Recall Services Department, and your item is verified as being included in this recall, you will receive detailed instructions on preparing your helmet for shipment and returning it to us. Within 15 days of the Recall Services Department receiving your item, a refund will be mailed to you.

**WHAT SHOULD YOU DO?** Please contact the Recall Services Department in one of the following ways:

By Mail:

Blackbeards Motorcycle Gear

Recall Services Department

PO Box 574

Beaufort, SC 29901

By email: [recalls@blackbeardsgear.com](mailto:recalls@blackbeardsgear.com)

Please be prepared to provide the following information: Original Billing and Shipping Name and Address, Email Address, Order number, Helmet Model and Size, Original date of purchase, Current correct mailing address

**If you have questions or concerns about this recall, you may contact our Recall Information Center at 888-878-5281 or email us at: [recalls@blackbeardsgear.com](mailto:recalls@blackbeardsgear.com)**

If our Recall Services Department fails or is unable to remedy your recall without charge within a reasonable amount of time, you may contact NHTSA at the address below.

Administrator

National Highway Traffic Safety Administration

1200 New Jersey AVE SE Washington, DC 20590

You may also call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153) or go to [www.safercar.gov](http://www.safercar.gov).

We apologize for any inconvenience and thank you for your attention to this safety matter.

Sincerely,

Blackbeards Motorcycle Gear