IMPORTANT SAFETY RECALL OWNER NOTIFICATION PROGRAMA DE SEGURIDAD IMPORTANTE NOTIFICACIÓN AL PROPIETARIO

- The airbag modules in your INFINITI [QX4 M35 M45] vehicle is subject to a new Safety Recall.
- > The front passenger air bag inflators in your vehicle can rupture in a crash resulting in metal fragments striking the driver or passengers and causing serious injury or death.
- > Even though you may have had a previous Takata airbag recall repair performed, please bring your vehicle to a retailer to be inspected right away.

OWNER NOTIFICATION NOTIFICACIÓN PROPRIETARIO

NHTSA RECALL 22E-066

Dear INFINITI [QX4 M35 M45] Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. INFINITI has decided that a defect which relates to motor vehicle safety exists in certain Takata airbag service parts for Model Year [2003 2006 2007 2008 2009 2010] INFINITI [QX4 M35 M45] vehicles. Our records indicate that you own or lease the INFINITI vehicle identified by the VIN on the inside of this notice which may have received one of the affected airbag service parts during an earlier collision or theft repair.

Reason for Recall Motivo del Retiro

A previously recalled air bag module service part may have been installed on your vehicle as part of a collision or theft repair. If your vehicle was repaired with a recalled front passenger airbag inflator, the inflator could rupture in the event of a crash. An inflator rupture could result in metal fragments striking and potentially seriously injuring vehicle occupants.

What INFINITI Will Do Qué Hará INFINITI

Your INFINITI retailer will inspect and, if necessary, replace the Takata front passenger air bag inflator with a final countermeasure part for FREE. Depending on whether the airbag needs to be replaced, this repair may take up to two (2) hours to complete, but your INFINITI retailer may require your vehicle for a longer period of time based upon their work schedule.

What You Should Do Qué Debes Hacer

FINAL – Takata service parts – QX4 M35 M45 - PC907 PC908 PC909

Please contact your INFINITI retailer at your earliest convenience in order to arrange an appointment to have your vehicle inspected, and if necessary, repaired.



Even if a previous Takata airbag recall has been completed for your vehicle, please contact your INFINITI retailer in order to arrange an appointment to have your vehicle inspected as soon as possible. Please bring this notice with you when you keep your service appointment. For more information about the recall, please visit https://nna.secure.force.com/recall?camp=PC907.

Incluso si se ha completado un retiro (recall) anterior de bolsas de aire Takata para su vehículo. Por favor, póngase en contacto con su concesionario INFINITI para concertar una cita para inspeccionada su vehículo lo antes posible. Se requiere que traigas esta notificación el día de tu cita. Para obtener más información sobre el retiro, visite https://nna.secure.force.com/recall?camp=PC907.

If the retailer fails to, or is unable to make the necessary repairs free of charge, you may contact the National Consumer Affairs Department, INFINITI North America, Inc. P.O. Box 685003, Franklin, TN 37068-5003. The toll free number is 1-800-662-6200.

Si el concesionario no cumple, o no le es posible realizar las reparaciones necesarias sin cargos, puedes contactar al Departamento Nacional de Asuntos del Consumidor a: National Consumer Affairs Department, INFINITI North America, Inc. P.O. Box 685003, Franklin, TN 37068-5003. El número libre de cargos es 1-800-662-6200.

You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to http://www.safercar.gov.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Thank you for your cooperation. We appreciate your INFINITI ownership and apologize for any inconvenience this may cause you.

Gracias por tu cooperación. Agradecemos tu patrocinio como dueño de un INFINITI y te ofrecemos nuestras disculpas por cualquier inconveniente que esto pueda ocasionar.