



May 13, 2022

TOR Truck USA Inc.
207 Lynndale CT
Suite B
Mechanicsburg, PA 17050

IMPORTANT SAFETY RECALL

NHTSA File: 22E027

Dear CUSTOMER CONTACT:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Meritor, Inc. ("Meritor") has decided that a defect which relates to motor vehicle safety exists in certain 180 Series Drive Pinions shipped to our aftermarket customers. The production date range of the suspect pinions is June 30, 2020 through March 3, 2022.

Description of Defect

Certain 180 Series Drive Pinions with low mileage (below 33,954 miles in linehaul vehicles and below 8,496 miles in non-linehaul vehicles) may fracture in the spline. In vehicles with susceptible air brake hose routings, a fractured pinion may allow for axial separation of the fractured portion of the pinion shaft and yoke which can allow them to hit the brake drop hose, causing air to leak from the hose. If this occurred, it would unintentionally apply the parking brakes without the brake lights coming on, possibly resulting in crash.

How do I know if I have suspect equipment?

If you are receiving this letter, suspect components (either differential carrier(s) and/or gear set(s)) were shipped to your address.

How do I resolve this safety recall?

If you are receiving this letter, suspect components (either differential carrier(s) and/or gear set(s)) were shipped to your address as replacement parts. We ask that you contact Meritor's Aftermarket Warranty department regarding this recall.



Contact Details

Aftermarket Warranty Customer Service Center – Florence KY
Email: aftermarketwarranty@meritor.com
U.S. Telephone Number 888.725.9355
Canada Telephone Number 800.387.3889

Installed Components: if suspect components were installed in a vehicle, please provide the following information:

- A photo as indicated in page 5 (this recall only applies to carriers installed on vehicles having the airline routing of concern)
- Meritor's recall number 22E-027
- Current Vehicle Mileage
- Model Number and Serial Number
- Purchase Order Number / Invoice Number (Used to purchase product)
- Date component received
- An installation or repair record that includes:
 - Full Vehicle VIN
 - Install Date
 - Vehicle Mileage at Installation

If the vehicle contains the equipment included in this recall, Meritor will order the replacement parts to be shipped to a preferred repair facility. All repairs will be provided to you free of charge. Please note that this repair is estimated to take 6 hours to complete.

Once the parts are received at the Repair Facility, they should contact you to schedule the appointment. When the replacement is complete, the repair facility will need to report completed work, date of repair along with some of your customer information to provide reimbursement to the repair facility for additional expenses.

Please note that we estimate the repair will take 6 hours. We realize this is less than ideal so please schedule appropriately.



Uninstalled Components Stored in Inventory: If the suspect components have not been installed into a vehicle and remain in your inventory, please provide Meritor with the following information prior to installation.

- A photo or other identification of the intended install vehicle as indicated in page 5 (this recall only applies if carriers are to be installed on vehicles having the airline routing of concern)
- Meritor's recall number 22E-027
- Model Number and Serial Number
- Purchase Order Number / Invoice Number (Used to purchase product)
- Date component received

Note: If uninstalled components were sold by you to customers, please send this notification to those customers.

What if I already paid to have this repair completed?

Contact Meritor with the details of the repair including repair shop, repair date, and an invoice. Once we have received proof of completion and your invoice, Meritor will coordinate appropriate reimbursement.

Communication

If you have any questions or concerns, please contact Meritor Warranty Customer Service Center at (U.S. 888.725.9355) or (Canada 800.387.3889) and one of our representatives will be happy to assist you.

If you conclude that Meritor has not enabled you to remedy this condition in a reasonable time, you may submit a complaint to the:

Administrator
National Highway Traffic Safety Administration
1200 New Jersey, SE
Washington, D.C. 20590

- or -

Call the toll-free Vehicle Safety Hotline: 1-888-327-4236; (TTY: 800-424-9153) or go to <http://www.safercar.gov>



We regret any inconvenience that this situation may cause. Meritor wants to assure you that we are concerned for customer safety and your continued satisfaction with our products.

Sincerely,

Randy Paul
Director of Quality
Meritor, Inc.

Enclosures:

Photograph Details

Photos are mandatory for Meritor to determine if the vehicle is part of the recall

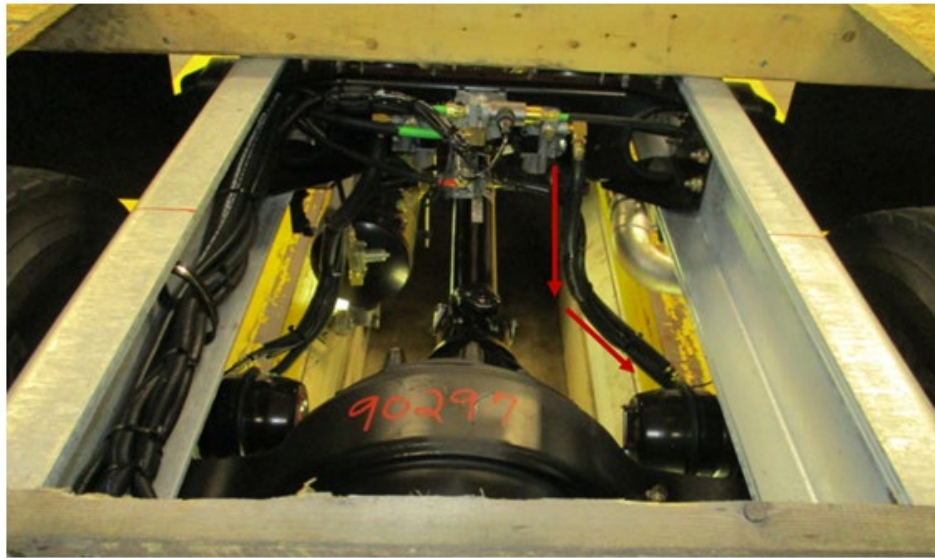


Figure 1- Routing of concern, notice how the airlines are inboard near the driveline

The program applies to this airline routing

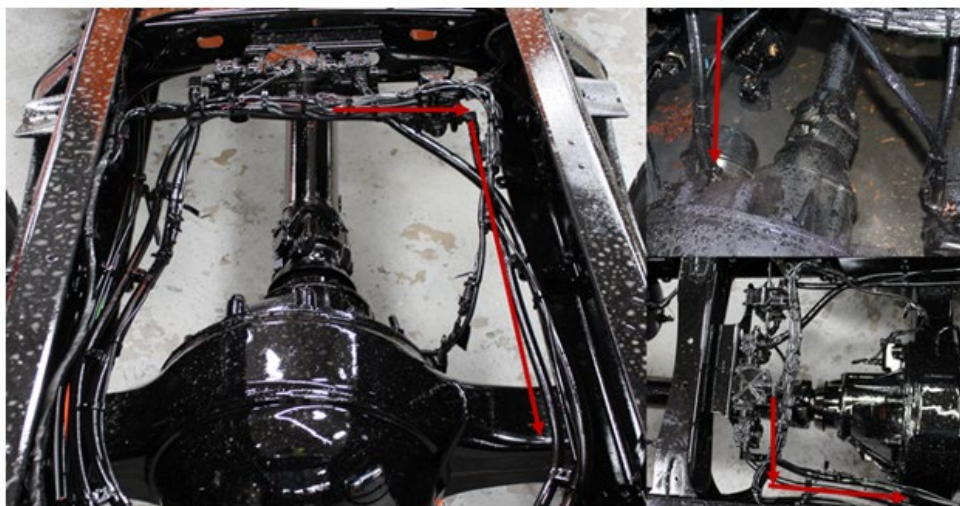


Figure 2 - Protected airline routing, notice how the airlines are outboard near the frame rails

The program does not apply to this airline routing