



IMPORTANT SAFETY RECALL

25APR22

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Mr. Randall Stafford
Walmart Stores Inc.
5805 SW Regional Airport Boulevard
Bentonville, AR 72716-0955

RE: SAF-HOLLAND Safety Recall 22E-014

Dear Mr. Stafford:

SAF-HOLLAND has decided that a safety defect which relates to motor vehicle safety exists in certain axle assemblies, P/N 1004300026950, AXLE ASSY DRESSED, used in it's ULX40 suspensions between 01JAN21 and 16NOV21. The safety defect that is the basis for our Safety Recall is the same defect on the same axles that was the basis for Safety Recall 21V-943, initiated by Great Dane Limited Partnership on 07DEC21 for defective axles that were installed as original equipment on Champion or Everest Trailers manufactured by Great Dane Limited Partnership and sold to Walmart.

To remedy this safety defect, a Walmart Hub Grease Inspection Campaign – SAF-HOLLAND has been underway at various Walmart service locations since 10DEC21. The campaign called for inspecting the lubricant level in suspect axles and then, depending on the results of the inspection, 1) replenishment of the lubricant in the axle, 2) replacement of the wheel end on the axle or 3) replacement of the complete axle assembly. The same procedure is to be followed to implement this Safety Recall, 22E-014, initiated by SAF-HOLLAND at this time.

To implement Safety Recall 22E-014, you are required to inspect the axle wheel ends by following the instructions in Attachment A, SAF-HOLLAND service bulletin, XL-AS20117SB-en-US. Reimbursement for the parts and labor costs associated with implementing the Safety Recall will be in accordance with SAF-HOLLAND's usual warranty procedure. The level of reimbursement will vary based on the remedy that is required to be implemented. Labor reimbursement, in hours, will be paid at the local repair shop's rate/hour. Replacement parts that may be required, based on the results of following the steps in service bulletin XL-AS20117SB-en-US, will be provided by SAF-HOLLAND at no charge.

XL-AS20117SB-en-US Reimbursement Schedule

Action	Time Allowance	Unit
Inspect Hub	30 minutes	Per Trailer
Fill Hub	30 minutes	Per Axle
Replace Hub	1.5 hours	Per Hub
Replace Axle	3.5 hours	Per Axle



Our records show that Walmart received 2 defective axles between 01JAN21 and 16NOV21. Attachment B is a list of Walmart location(s) that received axles that are covered by this Safety Recall, the quantities received and the dates they were shipped. Attachment C contains the service information for each unit that was reported and invoiced to SAF-HOLLAND as having been serviced during the Walmart Hub Grease Inspection Campaign – SAF-HOLLAND. The attached SAF-HOLLAND inspection procedure (XL-AS20117SB-en-US) was followed to implement the inspection campaign, by Walmart.

If your dealer fails or is unable to remedy this defect without charge, or within a reasonable amount of time, you may submit a written complaint to:

Administrator
National Highway Traffic Safety
Administration
1200 New Jersey AVE SE
Washington, DC 20590

You may also call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

WHAT IF YOU ARE A LESSOR?

Federal Law requires that you forward a copy of this safety recall notice to the lessee within 10 days.

WHAT IF YOU HAVE ALREADY PAID FOR THIS REPAIR?

If you have already paid for the repair, please call SAF-HOLLAND warranty department at (800) 767-6967 to claim reimbursement for all authorized costs.

Please confirm the successful completion of the inspection of the defective axles, which have not yet been addressed by the Walmart Hub Grease Inspection Campaign – SAF-HOLLAND, at your earliest convenience.

Sincerely,
SAF-HOLLAND, Inc.

James G. Huyge
Senior Reliability Manager

Attachments:

SAF-HOLLAND, Inc. Service Bulletin XL-AS20117SB-en-US
Quantities of axles shipped to your location(s)
List of Trailers Serviced by Walmart Hub Grease Inspection Campaign – SAF-HOLLAND