

# IMPORTANT SAFETY RECALL

RECALL NO. 22E002 March 2022

### Dear Valued MOOG Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Federal Mogul Motorparts LLC (DRiV) has decided that a defect which relates to motor vehicle safety exists in certain MOOG-brand lower ball joints identified below that were sold as aftermarket/replacement parts through various retailers. DRiV is conducting a voluntary safety recall to address the issue. You are receiving this letter because retailer records indicate that you may have purchased one of these parts.

#### What Products are Involved?

This recall involves the following products:

MOOG Part Number	Vehicle Application	Affected Production Range
K80521 (right) K80522 (left)	MY 2004 - 2007 Toyota Sequoia and MY 2004 - 2006 Toyota Tundra	4/1/2020 through 4/29/2021

The recalled products are marked with the following Lot Codes: J4, J5, J6, J7, J8, J9, JX, JZ, K1, K2, K3 or K4.

#### What is the Problem?

The ball joint housing on some of these parts may have inadequate induction hardening, which may lead to accelerated wear and premature failure. Failure of a ball joint while the vehicle is in motion may cause loss of vehicle control and increase the risk of a vehicle crash. Note: As the ball joint approaches end of durability, the driver may hear noise and notice wandering in the steering. If axial looseness is measured during scheduled maintenance, it will exceed specification.

## What should you do?

If you purchased your MOOG brand lower ball joint, Part No. K80521 or K80522, after May 1, 2020, please contact the place of purchase to determine whether it is covered by this recall. To confirm that your ball joint is covered, you will be asked to provide a copy of the receipt or invoice that includes the dealer/installer name, location, and date of purchase. If covered, you will receive a replacement lower ball joint free of charge (parts and labor). Replacement parts are currently available. Inspection to confirm coverage should take approximately 0.4 hours; if coverage is confirmed, the repair should take approximately 2.5 hours per ball joint to perform. Due to scheduling, however, the dealer/installer may require your vehicle for a longer period of time. To facilitate inspection, please provide a copy of the enclosed Inspection Procedure to your dealer/installer during your visit.

If your part has not yet been installed, please return it to your MOOG dealer for a refund.

If you no longer own the vehicle on which this product has been installed, please forward this notice to the new owner and provide the new owner's address to DRIV at 877-489-6659 or RECALL.SUPPORT@DRIV.COM.

In accordance with Federal law, any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.



#### **Questions or Concerns?**

For the most efficient service, your distributor has been instructed how to manage the return of these parts. As such, they should be your first point of contact related to this recall. If you do not obtain the service required, you may contact MOOG Customer Service at 877-489-6659 or <a href="RECALL.SUPPORT@DRIV.COM">RECALL.SUPPORT@DRIV.COM</a>. If you are unable to obtain a remedy without charge within a reasonable time, you may submit a complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <a href="http://www.safercar.gov">http://www.safercar.gov</a>.

We apologize for any inconvenience this may cause, but we are taking this action in the interest of your personal safety and satisfaction with our products.

Sincerely,

Federal Mogul Motorparts LLC

Enclosure (Inspection Procedure)