

TO: Mercedes-Benz Dealer Principals, General Managers, Sales Managers, Service Managers, Parts Managers	FROM: Gregory Gunther, Department Manager, Vehicle Compliance and Analysis, Engineering Services
RE: Recall Campaign Initial Notification Check for Water entry in the Spare Wheel Well MY12-20 GLE/ML and GLE Coupe (166 and 292 platform)	DATE: January 3, 2023

IMPORTANT RECALL CAMPAIGN INFORMATION

Please see the attached documents related to the campaign listed above.

Please note that all customer inquiries should be directed to the Customer Assistance Center at 1-800-FOR-MERCEDES.

Sincerely,

Gregory Gunther

Department Manager, Vehicle Compliance & Analysis



Recall Campaign Initial Notification			January 3, 2023
Campaign No. :	NHTSA ID	Campaign Desc. :	Check for Water entry in the Spare Wheel Well
TBD	22V955	22P2197580 22P2197582	
<p>This is to notify you of a new Recall Campaign to check for water entry in the spare wheel well on 323,963 Model Year (“MY”) 2012-2020 GLE/ML and GLE Coupe (166 and 292 platform) vehicles. The recall campaign will be visible on the www.safercar.gov website and may generate questions from customers. Affected VINs were flagged in VMI as “PENDING” on January 3, 2023.</p>			
Background			
Issue	<p>Mercedes-Benz AG (“MBAG”), the manufacturer of Mercedes-Benz vehicles, has determined that on certain Model Year (“MY”) 2012-2020 GLE/ML (166 platform) and GLE Coupe (292 platform) vehicles, water might intrude the rear area of the vehicle and, over time, accumulate in the spare wheel well. In certain driving situations, and depending on the amount of water that has entered the spare wheel well, the accumulated water could intermittently contact the fuel pump control unit. Consequently, the fuel supply to the engine could be interrupted, which would lead to a loss of propulsion without warning. In such circumstances, the risk of a crash could be increased. Before the issue occurs, the driver may be made aware of water infiltration due to a damp carpet in the rear of the vehicle or the sound of water sloshing in the spare tire wheel well. In some cases, the driver could also be alerted to the condition by illumination of the check engine light in the instrument cluster.</p>		
What We’re Doing	<p>MBUSA will conduct a voluntary recall. An authorized Mercedes-Benz dealer will install a water drain plug in the spare wheel well on the affected vehicles, check for water infiltration into the spare wheel well, and replace the fuel pump control unit, if necessary.</p>		
Parts	<p>Remedy is not available at this time.</p>		
Vehicles Affected			
Vehicle Model Year(s)	2012-2020		
Vehicle Model	GLE/ML and GLE Coupe		
Vehicle Populations			
Total Recall Population	323,963		
Total Vehicles in Dealer Inventory	0		
<p>Given this notice, it is a violation of Federal law for a dealer to sell or lease any new vehicles in dealer inventory covered by this notification until the vehicle has been repaired. Once the remedy is available, the vehicles will be flagged as “OPEN” and Work Instructions will be available in Star TekInfo. Once the repair is complete the vehicle may be sold or leased. Loaner and demonstrator vehicles may continue to be driven, but must not be retailed until repaired. As a matter of normal service process, please check for other repair measures which might be applicable to the vehicle(s). Additionally, given this notice, it is a violation of Federal Law for rental car companies to rent vehicles covered by this notification until the vehicle has been repaired.</p>			
Next Steps/Notes			
Customer Notification Timeline	Customer letters will be mailed on or before February 21, 2023.		
AOMS/SOMS	AOMs – This recall may generate questions from your dealers. Please forward this notice to your dealers ASAP.		
Rental Fleet Partners	This recall may affect vehicles in your fleet. Please contact your respective MBUSA fleet representative for further information and next steps. For repairs, please contact your preferred MBUSA dealer.		
<p>While we regret any inconvenience this may cause, MBUSA is determined to maintain a high level of vehicle quality and customer satisfaction. Please refer all customer inquiries to the Customer Assistance Center at 1-800-FOR-MERCEDES.</p>			

