## Vehicle Compliance & Analysis

TO: Mercedes-Benz Dealer Principals, General Managers,	FROM: Gregory Gunther, Department Manager, Vehicle	
Sales Managers, Service Managers, Parts Managers	Compliance and Analysis, Engineering Services	
RE: Recall Campaign Updated Notification		
Check for Water Entry in the Spare Wheel Well	UPDATE: April 21, 2023	
MY12-20 GLE/ML and GLE Coupe	OFDATE. April 21, 2025	
(166 and 292 platform)		

### **IMPORTANT RECALL CAMPAIGN INFORMATION**

Please see the attached documents related to the campaign listed above.

Please note that all customer inquiries should be directed to the Customer Assistance Center at 1-800-FOR-MERCEDES.

Sincerely,

Gregory Gunther

Department Manager, Vehicle Compliance & Analysis

Mercedes-Benz USA, LLC A Mercedes-Benz Group AG Company



News Channel Update

# Vehicle Compliance & Analysis

Campaign No.:      NHTSA ID      Campaign Desc.:      Check for Water Entry in the Spare Wheel Well        2023010002 2023010003      22V955      22P6490011 22F6490012      Check for Water Entry in the Spare Wheel Well      State Wheel Well        This is to notify you of a Recall Campaign Update to check for water entry in the spare wheel well on 348, 153 Model Year ("MY") 2012-2020 (GLE/ML and GLE Coupe (166 and 292 platform) whices. The recall campaign will be visible on the wave safetargery website and may generate questions from customers. Affected VHs were Tagged in VMI as "OPR" on February 10, 2023.        Background      Mercedes-Bear A ("MMAG"), the manufacturer of Mercedes-Bear A whicles, has determined that on certain Model Year ("MY") 2012-2020 (LE/ML (166 platform) and GLE Coupe (292 platform) whicles. weter might intrude into the rear area of the vehicle and, over time, accumulate in the spare wheel well, the cara in driving situations, and depending on the amount of water that has entered the spare wheel well, the supply to the engine could hermitently would lead to a less of propulsion without warning. In such circumstances, the risk of a crash could be increase the driver could also be airefed to the condition by illumination of the check engine light in the instrument cluster.        What We're Doing      MBLSA will conduct a voluntary recail. An authorized Mercedes-Bearz dealer will install a water drain plug in the spare wheel well and can be performed.        Vehicle Model Year(s)      2012-2020        Vehicles Affected        Vehicle Model Year(s)      2012-2020        Out Vehicles Affected	Recall Campaign Update Notification April 21, 2023					
2223010002 2229450003      222P6490011 22P6490012      Wheel Well        This is to notify you of a Recall Campaign Update to check for water entry in the spare wheel well on 348.183 Model Year ("MY") 2012-2020      GLE/ML and GLE Coupe (166 and 292 platform) vehicles. The recall campaign will be visible on the yow standard are yow beside and may generate questions from customes. Affected VHW is were flagged in VM is as "OPENuary 10, 2023.        Background        Background        Mercades-Bonz Vehicles, has determined the on certain Model Year ("MY") 2012-2020 GLE/ML (166 platform) and GLE Coupe (292 platform) vehicles, water might intrude into the rar area of the vehicle and, over time, accumulate in the on certain Model Year ("MY") 2012-2020 GLE/ML (166 platform) and GLE Coupe (292 platform) vehicles, water might intrude into the rar area of the vehicle and, over time, accumulate in the orace of the spare wheel well, the accumulated water could be interrupted, which would lead to a loss of propulsion without warning. In such circumstances, the risk of a crash could be increased before the issue occurs, the driver may be made aware of water inititation due to a damp carple in the rare of the vehicle or the sound of water sloshing in the spare time wheel well, an amp carple in the reare of the vehicle or the sound of water sloshing in the spare time wheel well, and replace the fuel pump control unit, if necessary.        Parts      The remedy is available and can be performed.        Vehicle Model Year(s)      2012-2020        Vehicle Model Year(s)      2012-2020        Vehicle Populations	Campaign No. :	NHTSA ID	Campaign Desc. :	Check for Water Entry in the Spare		
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Mercedes-Benz USA, LLC A Mercedes-Benz Group AG Company



# **Recall Campaign Bulletin**



Campaign No. 2023010003, February 2023 <mark>Revision A 2/14/2023</mark>

### TO: ALL MERCEDES-BENZ CENTERS

SUBJECT: Model GLE/ML and GLE Coupe (166 and 292 platform) Model Year 2016-2020

#### Check for Water entry in the Spare Wheel Well

Mercedes-Benz AG ("MBAG"), the manufacturer of Mercedes-Benz vehicles, has determined that on certain Model Year ("MY") 2016-2020 GLE/ML (166 platform) and GLE Coupe (292 platform) vehicles, water might intrude into the rear area of the vehicle and, over time, accumulate in the spare wheel well. In certain driving situations, and depending on the amount of water that has entered the spare wheel well, the accumulated water could intermittently contact the fuel pump control unit. Consequently, the fuel supply to the engine could be interrupted, which would lead to a loss of propulsion without warning. In such circumstances, the risk of a crash could be increased. Before the issue occurs, the driver may be made aware of water infiltration due to a damp carpet in the rear of the vehicle or the sound of water sloshing in the spare tire wheel well. In some cases, the driver could also be alerted to the condition by illumination of the check engine light in the instrument cluster. An authorized Mercedes-Benz dealer will install a water drain plug in the spare wheel well on the affected vehicles, check for water infiltration into the spare wheel well well well, and replace the fuel pump control unit, if necessary.

Prior to performing this Campaign:

- VMI must always be checked before performing campaigns to verify that the campaign is required on a specific vehicle. Always check for any other open campaigns, and perform accordingly.
- Please review the entire Campaign bulletin and follow the repair procedure exactly as described.

Approximately 348,183 vehicles are affected.

Order No. P-RC-2023010003

This bulletin has been created and maintained in accordance with MBUSA-SLP S423QH001, Document and Data Control, and MBUSA-SLP S424HH001, Control of Quality Records.

# **Recall Campaign Bulletin**

<u>Recall Campaign Bulletin</u>

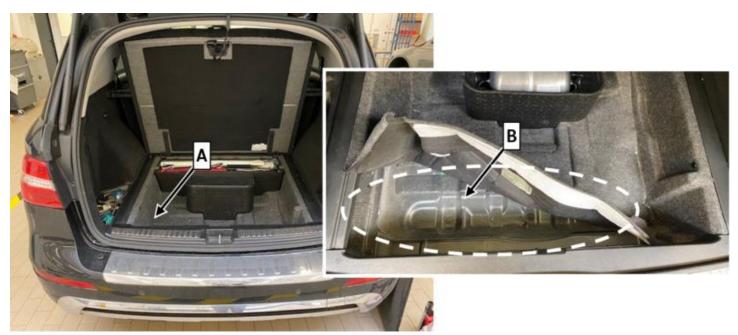
### Check spare wheel well and retrofit water drain grommet, replace fuel system control unit if necessary

#### Check/test procedure 1

- 1. Open trunk.
- 2. Lift spare wheel well cover and secure it from falling down.
- 3. In vehicles with emergency wheel code 690, remove emergency wheel and cover located below, (Figure 1).



Figure 1



4. Lift left rear felt insert (A, Figure 2) and check for humidity or water deposits in marked area (B, Figure 2).

Figure 2

- a. If humidity or water deposits are *not* present in the area (B, Figure 2): Carry out work procedure A.
- b. If humidity or water deposits are present in the area (B, Figure 2): Carry out check/test procedure B.

#### Check/test procedure B

 $\fbox{i}$  Only required if humidity or water deposits are detected in checked area (B, Figure 2).

Lift right front felt insert (C, Figure 3).
 I First remove tool insert.



Figure 3

2. Check area around fuel system control unit for humidity or water deposits.



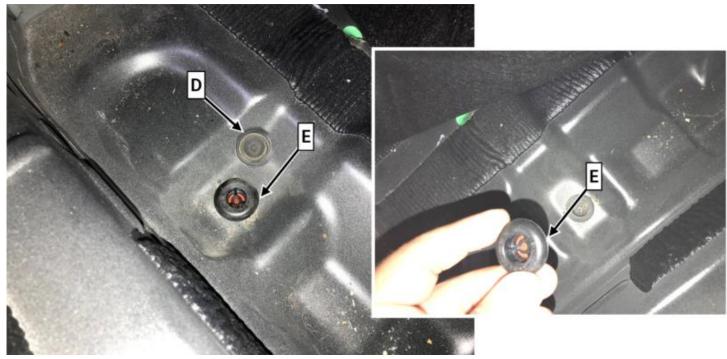
Figure 4

- **a.** If humidity or water deposits are *not* present in area (C, Figures 3 and 4): Carry out **work procedure A** and install remaining parts.
- b. If humidity or water deposits are present in area (C, Figures 3 and 4): Carry out work procedures A and B.

#### Work procedure A

### $\fbox{i}$ Work procedure A is always carried out.

Retrofit new water drain grommet (E, Figure 5).
 First remove existing closed grommet (D, Figure 5).





2. Assemble in reverse order.

#### Work procedure B

1. Replace fuel system control unit (Figure 6). i For basic data, see AR47.20-P-5717GQ.



#### Figure 6

- Retrofit new water drain grommet ((E, Figure 5)) as described in work procedure A.
  I First remove existing closed grommet (D, Figure 5).
- 3. Assemble in reverse order.

#### Primary Parts Information

Qty.	Part Name	Part Number
1	Water drain grommet	A 000 998 86 06
As required (1*)	Fuel system control unit	*

\* The fuel system control unit must be determined in accordance with the equipment variant for the chassis number via the parts job in the Xentry Portal.

**I**Small parts such as screws, lock nuts, sealing rings, cable ties, fluids, sealant, etc. are not listed in the parts list. The required small parts are taken into account in the budgeting.

**i**Note: The following allowable labor operation should be used when submitting a warranty claim for this repair:

#### Warranty Information

Damage Code	Operation Number	Description		
64 900 12	12-1593	Check spare wheel well <b>Includes:</b> Lift felt insert in left front spare wheel well and check for humidity; retrofit water drain grommet ( <b>work procedure A</b> ).	0.1	
	12-1594	Check fuel system control unit (spare wheel well checked) Includes: Lift felt insert in right rear spare wheel well and check area of fuel system control unit for humidity.	0.1	
	12-1595	Replace fuel system control unit (after check)	0.3	
	02-4762*	Connect/disconnect diagnostic system (XENTRY Diagnosis)	0.1	
	02-5058*	Connect/disconnect starter battery charger (with XENTRY Diagnosis connected)	0.1	

\_\_\_Invoice operation item only once for each workshop order.

**Note:** Always check ASRA for the current OP-Code times. Labor times are subject to change and updates may not be reflected in this document.