



VOLKSWAGEN DEALER COMMUNICATION

Part Supply Update – Takata Safety Recalls

This notice is for:	All Dealer Personnel
Date:	September 25, 2025
This communication applies to recall codes:	69Q8, 69Q9, 69Y5, 69BC 69EM, 69EG, 69E6, 69GQ
Part Number Information:	561-880-201-AA-81U: <ul style="list-style-type: none">• Part supply issues have been resolved.• When ordering, reference POC comments or the POC Campaign List.• Customers that were notified by mail of the part supply issue will receive a follow-up letter. 5C5-880-201-AE-81U: <ul style="list-style-type: none">• Part fulfillment is expected to resume in early October.• A follow-up communication will be sent to dealers and previously mailed customers at that time. All other part numbers: <ul style="list-style-type: none">• Parts continue to be available.
Current CMCER Requests:	For rental/loaners provided due to a Takata part supply issue through the CMCER process, <u>please confirm the part status and, if available, schedule repair as soon as possible.</u> <ul style="list-style-type: none">• Any rental/loaner reimbursements should not be submitted against a dealer's quarterly CMC contribution.• See claim entry instructions in the campaign circulars for instructions on submitting for reimbursement.
Enhanced Rental Car/Loaner Program Reminder:	Details on the Enhanced Rental Car/Loaner Program available to customers, as described in the Takata Class Action Settlement, can be found in the following sections of the campaign circulars: <ul style="list-style-type: none">• Program Eligibility Information – Appendix B – Rental Car/Loaner FAQ• Claiming Details – Claim Entry Instructions
Notes:	Please take the time to ensure everyone in your dealership with campaign-related responsibilities has thoroughly reviewed the revised circular that has been published to ELSA and in Service References in Elsa2Go. Please discard any paper copies you may have printed and ensure they are replaced with the most current version.

Ensure all dealership personnel are aware of this notice so they are able to address customer questions. Contact Warranty if you require additional assistance. Direct press inquiries to Volkswagen Public Relations.

IMPORTANT REMINDER ON VEHICLES AFFECTED BY SAFETY & COMPLIANCE RECALLS

USA Dealers - New Vehicles in Dealer Inventory: It is a violation of federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied. By law, dealers must correct, prior to delivery for sale or lease, any vehicle that fails to comply with an applicable Federal Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety.

Canada Dealers – New Vehicles in Dealer Inventory: Dealers must correct, prior to delivery for sale or lease, any vehicle that fails to comply with an applicable Canadian Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety.

All Dealers - Pre-Owned Vehicles in Dealer Inventory: Dealers should not deliver any pre-owned vehicles in their inventory which are involved in a safety or compliance recall until the defect has been remedied.

-END OF MESSAGE-