



Campaign Tip (U.S. Only)

Takata Inflator Return/Disposal Program Ending

This notice is for: All Dealer Personnel

Date April 24, 2024

IMPORTANT!

- Under the terms of the Takata Bankruptcy Plan, TK Services has informed Volkswagen that it will be winding down its operations this spring. As a result, TK Services will no longer provide recalled inflator collection, processing, disposal, or testing services after April 30, 2024.
- Dealers are encouraged to schedule pickup of any held (recalled) Takata parts with TK Services as soon as possible, so that they are removed from your dealership before the April 30, 2024 service end date.
- All campaign circulars that referenced this pickup service will be revised to reflect this change and will be posted to ELSA by the end of the month.
- Please ensure that your dealership is prepared to properly store (retain), destroy, or dispose of removed parts in accordance with all state/province and local requirements.

IMPORTANT REMINDER: VEHICLES AFFECTED BY SAFETY & COMPLIANCE RECALLS

New Vehicles in Dealer Inventory: It is a violation of federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied. By law, dealers must correct, prior to delivery for sale or lease, any vehicle that fails to comply with an applicable Federal Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety.

Pre-Owned Vehicles in Dealer Inventory: Dealers should not deliver any pre-owned vehicles in their inventory which are involved in a safety or compliance recall until the defect has been remedied.

<END OF MESSAGE>