



VOLKSWAGEN DEALER COMMUNICATION

Part Supply Update – Takata Safety Recalls

This notice is for:	All Dealer Personnel
Date:	October 08, 2025
This communication applies to recall codes:	69Q8, 69Q9, 69Y5, 69BC 69EM, 69EG, 69E6, 69GQ
Part Number Information:	<u>All Takata part supply issues have been resolved.</u> <ul style="list-style-type: none">• When ordering, reference POC comments or the POC Campaign List.• Customers that were notified by mail of the part supply issue will receive a follow-up letter.
Current CMCER Requests:	For rental/loaners provided due to a Takata part supply issue through the CMCER process, <u>please confirm the part status and, if available, schedule repair as soon as possible.</u> <ul style="list-style-type: none">• Any rental/loaner reimbursements should not be submitted against a dealer's quarterly CMC contribution.• See claim entry instructions in the campaign circulars for instructions on submitting for reimbursement.
Notes:	Please take the time to ensure everyone in your dealership with campaign-related responsibilities has thoroughly reviewed the revised circular that has been published to ELSA and in Service References in Elsa2Go. Please discard any paper copies you may have printed and ensure they are replaced with the most current version. IMPORTANT REMINDER ON VEHICLES AFFECTED BY SAFETY & COMPLIANCE RECALLS <u>USA Dealers - New Vehicles in Dealer Inventory:</u> It is a violation of federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied. By law, dealers must correct, prior to delivery for sale or lease, any vehicle that fails to comply with an applicable Federal Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety. <u>All Dealers - Pre-Owned Vehicles in Dealer Inventory:</u> Dealers should not deliver any pre-owned vehicles in their inventory which are involved in a safety or compliance recall until the defect has been remedied.

-END OF MESSAGE-

Ensure all dealership personnel are aware of this notice so they are able to address customer questions. Contact Warranty if you require additional assistance. Direct press inquiries to Volkswagen Public Relations.