

TO: Mercedes-Benz Dealer Principals, General Managers, Sales Managers, Service Managers, Parts Managers	FROM: Gregory Gunther, Department Manager, Vehicle Compliance and Analysis, Engineering Services
RE: <b>Recall Campaign Launch Notification</b> <b>Replace the Front Center Console Storage Compartment</b> <b>MY19 AMG GT (290 platform)</b>	DATE: January 27, 2023

## **IMPORTANT RECALL CAMPAIGN UPDATE**

Please see the attached documents related to the campaign listed above.

Please note that all customer inquiries should be directed to the Customer Assistance Center at 1-800-FOR-MERCEDES.

Sincerely,

Gregory Gunther

Department Manager, Vehicle Compliance & Analysis



Recall Campaign Launch Notification			January 27, 2023
Campaign No. :	NHTSA ID	Campaign Desc. :	Replace the Front Center Console Storage Compartment
2023010008	22V938	22P6890010	
<p>This is to notify you of a <b>Recall Campaign Launch</b> to replace the front center console storage compartment on <b>11</b> Model Year (“MY”) 2019 AMG GT (290 platform) vehicles. The recall campaign will be visible on the <a href="http://www.safercar.gov">www.safercar.gov</a> website and may generate questions from customers. Affected VINs will be flagged in VMI as “OPEN” on <b>January 27, 2023</b>.</p>			
<b>Background</b>			
Issue	<p>Mercedes-Benz AG (“MBAG”), the manufacturer of Mercedes-Benz vehicles, has determined that on certain Model Year (“MY”) 2019 AMG GT (290 platform) vehicles, the front center console storage compartment might not meet the requirements of FMVSS 201 5.3.1c that “interior compartment doors remain closed” when subjected to specified forces. In the event of high deceleration forces during a frontal crash, the sliding lid of the front center console storage compartment may inadvertently open for a matter of milliseconds, but will immediately close again, preventing any objects contained inside the storage compartment from entering the passenger compartment. Certain regulatory requirements of FMVSS 201 might not be fulfilled. While the possible deviation just occurs for a matter of milliseconds in a frontal crash scenario, the risk of injury might be increased according to FMVSS 201.</p>		
What We’re Doing	<p>MBUSA will conduct a voluntary recall. An authorized Mercedes-Benz dealer will replace the front center console storage compartment on the affected vehicles.</p>		
Parts	<p><b>The remedy is available and can be performed.</b></p>		
<b>Vehicles Affected</b>			
Vehicle Model Year(s)	2019		
Vehicle Model	AMG GT		
<b>Vehicle Populations</b>			
Total Recall Population	11		
Total Vehicles in Dealer Inventory	0		
<p><b>Given this notice, it is a violation of Federal law for a dealer to sell or lease any new vehicles in dealer inventory covered by this notification until the vehicle has been repaired. Once the remedy is available, the vehicles will be flagged as “OPEN” and Work Instructions will be available in Star TekInfo. Once the repair is complete the vehicle may be sold or leased.</b></p> <p><b>Loaner and demonstrator vehicles may continue to be driven, but must not be retailed until repaired. As a matter of normal service process, please check for other repair measures which might be applicable to the vehicle(s).</b></p> <p><b>Additionally, given this notice, it is a violation of Federal Law for car rental companies to rent new vehicles covered by this notification until the vehicle has been repaired.</b></p>			
<b>Next Steps/Notes</b>			
Customer Notification Timeline	Customer letters will be mailed on February 3, 2023.		
AOMS/SOMS	AOMs – This recall may generate questions from your dealers. Please forward this notice to your dealers ASAP.		
Rental Fleet Partners	This recall may affect vehicles in your fleet. Please contact your respective MBUSA fleet representative for further information and next steps. For repairs, please contact your preferred MBUSA dealer.		
<p>While we regret any inconvenience this may cause, MBUSA is determined to maintain a high level of vehicle quality and customer satisfaction. Please refer all customer inquiries to the Customer Assistance Center at 1-800-FOR-MERCEDES.</p>			



# Recall Campaign Bulletin



Mercedes-Benz

Campaign No. 2023010008, January 2023

TO: ALL MERCEDES-BENZ CENTERS

SUBJECT: **Model AMG GT (290 platform)**  
**Model Year 2019**

## **Replace the Front Center Console Storage Compartment**

Mercedes-Benz AG ("MBAG"), the manufacturer of Mercedes-Benz vehicles, has determined that on certain Model Year ("MY") 2019 AMG GT (290 platform) vehicles, the front center console storage compartment might not meet the requirements of FMVSS 201 5.3.1c that "interior compartment doors remain closed" when subjected to specified forces. In the event of high deceleration forces during a frontal crash, the sliding lid of the front center console storage compartment may inadvertently open for a matter of milliseconds, but will immediately close again, preventing any objects contained inside the storage compartment from entering the passenger compartment. Certain regulatory requirements of FMVSS 201 might not be fulfilled. While the possible deviation just occurs for a matter of milliseconds in a frontal crash scenario, the risk of injury might be increased according to FMVSS 201. An authorized Mercedes-Benz dealer will replace the front center console storage compartment on the affected vehicles.

Prior to performing this Campaign:

- **VMI must always be checked before performing campaigns to verify that the campaign is required on a specific vehicle. Always check for any other open campaigns, and perform accordingly.**
- Please review the entire Campaign bulletin and follow the repair procedure exactly as described.

Approximately 11 vehicles are affected.

Order No. P-RC-2023010008

This bulletin has been created and maintained in accordance with MBUSA-SLP S423QH001, Document and Data Control, and MBUSA-SLP S424HH001, Control of Quality Records.

# Recall Campaign Bulletin

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## Replace stowage compartment in the front center console

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### Work Procedure

1. Replace stowage compartment in the front center console (AR68.20-P-0901FRX).
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### Primary Parts Information

Qty.	Part Name	Part Number
1	Stowage compartment	A 290 680 19 03

**i** Small parts such as screws, lock nuts, sealing rings, cable ties, fluids, sealant, etc. are not listed in the parts list. The required small parts are taken into account in the budgeting.

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**i** **Note:** *The following allowable labor operation should be used when submitting a warranty claim for this repair:*

### Warranty Information

Damage Code	Operation Number	Description	Labor Time (hrs.)
68 900 10	12-1608	Replace stowage compartment in the front center console	0.5

**i** **Note:** *Always check ASRA for the current OP-Code times. Labor times are subject to change and updates may not be reflected in this document.*