

TO: Mercedes-Benz Dealer Principals, General Managers, Sales Managers, Service Managers, Parts Managers	FROM: Gregory Gunther, Department Manager, Vehicle Compliance and Analysis, Engineering Services
RE: Recall Campaign Launch Notification Replace the Upper Dashboard MY22 S-Class (223 platform)	DATE: January 13, 2023

IMPORTANT RECALL CAMPAIGN UPDATE

Please see the attached documents related to the campaign listed above.

Please note that all customer inquiries should be directed to the Customer Assistance Center at 1-800-FOR-MERCEDES.

Sincerely,

Gregory Gunther

Department Manager, Vehicle Compliance & Analysis



Recall Campaign Launch Notification			January 13, 2023
Campaign No. :	NHTSA ID	Campaign Desc. :	Replace the Upper Dashboard
2023010001	22V935	22P6890009	
<p>This is to notify you of the Recall Campaign Launch to replace the upper dashboard on <u>1</u> Model Year (“MY”) 2022 S-Class (223 platform) vehicle. The recall campaign will be visible on the www.safercar.gov website and may generate questions from customers. Affected VINs will be flagged in VMI as “OPEN” on January 13, 2023.</p>			
Background			
Issue	Mercedes-Benz AG (“MBAG”), the manufacturer of Mercedes-Benz vehicles, has determined that on a certain Model Year (“MY”) 2022 S-Class (223 platform) vehicle, the bonding of the dashboard surface might not meet current production specifications. In this case, the adhesion of the dashboard surface to the carrier would not be ensured, which may affect the inflation of the front passenger airbag in the event of a crash. In this context, segments of the airbag flap could detach from the dashboard into the vehicle interior. In such cases, the risk of injury to the vehicle occupants would increase.		
What We’re Doing	MBUSA will conduct a voluntary recall. An authorized Mercedes-Benz dealer will replace the upper dashboard on the affected vehicle.		
Parts	The remedy is available and can be performed.		
Vehicles Affected			
Vehicle Model Year(s)	2022		
Vehicle Model	S-Class		
Vehicle Populations			
Total Recall Population	1		
Total Vehicles in Dealer Inventory	0		
<p>Given this notice, it is a violation of Federal law for a dealer to sell or lease any new vehicles in dealer inventory covered by this notification until the vehicle has been repaired. Once the remedy is available, the vehicles will be flagged as “OPEN” and Work Instructions will be available in Star TekInfo. Once the repair is complete the vehicle may be sold or leased.</p> <p>Loaner and demonstrator vehicles may continue to be driven, but must not be retailed until repaired. As a matter of normal service process, please check for other repair measures which might be applicable to the vehicle(s).</p> <p>Additionally, given this notice, it is a violation of Federal Law for rental car companies to rent vehicles covered by this notification until the vehicle has been repaired.</p>			
Next Steps/Notes			
Customer Notification Timeline	Customer letter will be mailed on January 20, 2023.		
AOMS/SOMS	AOMs – This recall may generate questions from your dealers. Please forward this notice to your dealers ASAP.		
Rental Fleet Partners	This recall may affect vehicles in your fleet. Please contact your respective MBUSA fleet representative for further information and next steps. For repairs, please contact your preferred MBUSA dealer.		
<p>While we regret any inconvenience this may cause, MBUSA is determined to maintain a high level of vehicle quality and customer satisfaction. Please refer all customer inquiries to the Customer Assistance Center at 1-800-FOR-MERCEDES.</p>			



Recall Campaign Bulletin



Mercedes-Benz

Campaign No. 2023010001, January 2023

TO: ALL MERCEDES-BENZ CENTERS

SUBJECT: **Model S-Class (223 platform)**
Model Year 2022

Replace the Upper Dashboard

Mercedes-Benz AG (“MBAG”), the manufacturer of Mercedes-Benz vehicles, has determined that on a certain Model Year (“MY”) 2022 S-Class (223 platform) vehicle, the bonding of the dashboard surface might not meet current production specifications. In this case, the adhesion of the dashboard surface to the carrier would not be ensured, which may affect the inflation of the front passenger airbag in the event of a crash. In this context, segments of the airbag flap could detach from the dashboard into the vehicle interior. In such cases, the risk of injury to the vehicle occupants would increase. An authorized Mercedes-Benz dealer will replace the upper dashboard on the affected vehicle.

Prior to performing this Campaign:

- **VMI must always be checked before performing campaigns to verify that the campaign is required on a specific vehicle. Always check for any other open campaigns, and perform accordingly.**
- Please review the entire Campaign bulletin and follow the repair procedure exactly as described.

Approximately 1 vehicle is affected.

Order No. P-RC-2023010001

This bulletin has been created and maintained in accordance with MBUSA-SLP S423QH001, Document and Data Control, and MBUSA-SLP S424HH001, Control of Quality Records.

Recall Campaign Bulletin

Recall Campaign Bulletin

Recall Campaign Bulletin

Recall Campaign Bulletin

Recall Campaign Bulletin

Replace instrument panel

Work Procedure

1. Remove and replace instrument panel.

i For basic data, see AR68.10-P-1000S.

Primary Parts Information

Qty.	Part Name	Part Number
As required (1)*	Instrument panel	A 223 680 85 04 7P94
As required (1)*	Instrument panel	A 223 680 85 04 9H15
As required (1)*	Instrument panel	A 223 680 86 04 9H15

* The instrument panel must be determined according to the equipment variant for the vehicle identification number via the parts process in the Xentry Portal!

i Small parts such as screws, lock nuts, sealing rings, cable ties, fluids, sealant, etc. are not listed in the parts list. The required small parts are taken into account in the budgeting.

i **Note:** The following allowable labor operation should be used when submitting a warranty claim for this repair:

Warranty Information

Damage Code	Operation Number	Description	Labor Time (hrs.)
68 900 09	12- 1566	Replace instrument panel	5.0

i **Note:** Always check ASRA for the current OP-Code times. Labor times are subject to change and updates may not be reflected in this document.