



IMPORTANT SAFETY RECALL

Airstream Interstate 24X Motorhome

NHTSA 22V-933/Transport Canada 2022-717

Date: 1/27/2023

TO: Airstream Dealer

PROBLEM:

Airstream has determined that the overhead galley cabinet can come loose from the interior wall on certain 2022-2023 Interstate 24X motorhomes. The fasteners holding the overhead galley cabinet in place may fail in transit which would allow the overhead galley cabinet to separate from the interior wall of the vehicle. If the galley cabinet separates from the wall and falls while the motorhome is in transit, there is increased risk of a crash, personal injury and/or property damage.

RANGE OF VEHICLES INVOLVED:

2022-2023 Airstream Interstate 24X built between **April 12, 2021 – December 8, 2022**

Serial Number Range: **307705 – 310982**

Note: Because our VINs do not run in a contiguous series, there will be units in the VIN range which will not be affected by this recall. (A detailed list of the affected (200) units is available on AIRHUB)

Operation Code & Flat Rates:

The time allowed for this repair is as follows: .30 hrs.

TCSBR8907100 - NHTSA Recall 22V-933/Transport Canada 2022-717 Galley Roof Locker

WARRANTY REIMBURSEMENT:

A notice of this recall has been sent to affected retail owners. A copy of the Owner's letter is included for your review. They may request that you complete the repair. If so, please follow the warranty reimbursement procedure. If the unit and/or units are in your inventory, or if you are requested to perform the repair for the retail customer, please complete the advised repair and send in a warranty claim referencing this recall number for reimbursement. The time allowed for repair is .50 hrs.

SERVICE ACTION:

Identify the unit number to verify if it needs additional support.

Once identified, you will need to add 3 screws to the bottom of the locker. The 3 screws will attach into a wooden support, on the inside of the locker.



Please contact the **Airstream Warranty Department at 877-344-1076 Ext. 7401** to order the necessary parts to complete the recall remedy. These will be sent at no charge.

Notice:

Per CFR § 577.13(b) - Notification to dealers and distributors. It is a violation of Federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by the notification under a sale or lease until the defect or noncompliance is remedied.

encl. – Owners Letter, Repair Procedure



Rick March

General Manager of Airstream Customer Service Group

Re: NHTSA Recall No. 22V-933
Transport Canada 2022-717