ATTENTION: Dealer Principal, Warranty Manager, Service Manager, Parts Manager

Freightliner Dealers – U.S. and Canada
Western Star and Sterling Dealers – U.S. and Canada
FCCC Dealers – U.S. and Canada
Thomas Built Buses Dealers – U.S. and Canada
Direct Warranty Customers – U.S. and Canada
Detroit Diesel Distributors
Export Distributors

Daimler Truck North America LLC

WARRANTY CAMPAIGNS DEPARTMENT

P.O. Box 4090

800-547-0712

Portland, Oregon 97208-4090

If you have questions about this Letter, please submit your inquiry on the Web using the WSC Link on DTNAConnect

REF #: ICI23-004

Effective: 02/03/2023 Release: 02/03/2023

SUBJECT: FL961B - FCCC Stalk Switch Right Shifter

This letter is to inform you that vehicles in Group B of FL961 have been inspected by FCCC Chassis Service Technicians (CSTs) and no further work is required. Vehicles in FL961B have a FLWA009999999 claim filed against recall FL961B.

If you have questions or need further information, contact the Warranty Campaigns Department by submitting an inquiry through the WSC link on the DTNA Portal.

The information contained in this letter supercedes and supplements any related policies and procedures in any previously released bulletins, the Warranty Manual, and/or previously released letters. Failure to read or distribute this letter will not exempt addressees from compliance with the information contained herein.