

REF: **22-22 MC**

CODE: National

DATE: December 9, 2022

IMPORTANT STOP SALE NOTICE:

STOP RETAIL SALES & DELIVERY OF 2015~2023 Z H2, Z H2 SE, NINJA H2[™], NINJA H2[™]R, NINJA H2[™]CARBON, NINJA H2[™]SX, NINJA H2[™]SX SE & NINJA H2[™]SX SE+

Year	Model Name	Model Code	Eligibility
2015	NINJA H2 NINJA H2R	ZX1000NFFL ZX1000PFF	
2016	NINJA H2 NINJA H2R	ZX1000NGFL ZX1000PGF	
2017	NINJA H2 NINJA H2 CARBON NINJA H2 R	ZX1000XHFL ZX1000XHFAL ZX1000YHF	
2018	NINJA H2 NINJA H2 CARBON NINJA H2 R NINJA H2 SX NINJA H2 SX SE	ZX1000XJFL ZX1000XJFAL ZX1000YJF ZX1002AJF, ZX1002AJFL ZX1002BJF, ZX1002BJFL	
2019	NINJA H2 NINJA H2 CARBON NINJA H2 SX SE+	ZX1002JKFL ZX1002JKFAL ZX1002DKF, ZX1002DKFL	
2020	NINJA H2 NINJA H2 CARBON NINJA H2 R NINJA H2 SX SE+ Z H2	ZX1002JLFL ZX1002JLFAL ZX1000YLF ZX1002DLF, ZX1002DLFL ZR1000KLF, ZR1000KLFB, ZR1000KLFL	Verify using VIP in K-Dealer.
2021	NINJA H2 NINJA H2 CARBON NINJA H2 R NINJA H2 SX SE+ Z H2 Z H2 SE	ZX1002JMFNL ZX1002JMANL ZX1000YMFNN ZX1002DMFNL ZR1000KMFNL ZR1000LMFNL	
2022	NINJA H2 NINJA H2 CARBON NINJA H2 R NINJA H2 SX SE Z H2 Z H2 SE	ZX1002JNFNL ZX1002JNANL ZX1000YNFNN ZX1002RNFNL ZR1000KNFAL ZR1000LNFNL	
2023	Z H2 Z H2 SE	ZR1000KPFAL ZR1000LPFNL	

Verify Stop Sale eligibility using VIP in K-Dealer. Vehicles outside this range are not affected by this Stop Sale Notice.

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Subject:

Kawasaki is issuing a stop sale notice for model year 2015~2023 Z H2, Z H2 SE, Ninja H2, Ninja H2 R, Ninja H2 Carbon, Ninja H2 SX, Ninja H2 SX SE & Ninja H2 SX SE+ models.

On eligible units, the plunger in the camshaft chain tensioner can lock up during usage due to deterioration of internal parts. Continuous use in this condition can result in loss of engine power during use.

What Dealers Must Do:

- DISCONTINUE SALES OF 2015~2023 Z H2, Z H2 SE, NINJA H2, NINJA H2 R, NINJA H2 CARBON, NINJA H2 SX, NINJA H2 SX SE & NINJA H2 SX SE + MODELS
- CONTINUE PROCESSING AND SENDING PRODUCT REGISTRATION PAPERWORK FOR RECENT 2015~2023 Z H2, Z H2 SE, NINJA H2, NINJA H2 R, NINJA H2 CARBON, NINJA H2 SX, NINJA H2 SX SE & NINJA H2 SX SE + PURCHASERS

Kawasaki expects to issue repair information to dealers in mid-December of 2022. Owners of eligible units will be notified to contact an authorized Kawasaki motorcycle dealership to schedule an appointment to complete the repairs.

We apologize for any inconvenience experienced and are working toward a resolution of this matter as quickly as possible.

KAWASAKI MOTORS CORP., U.S.A.