

GLOBAL SAFETY FIELD INVESTIGATIONS  
DCS6356  
URGENT - DISTRIBUTE IMMEDIATELY

Date: December 8, 2022

Subject: N222386380 - Noncompliance Recall  
Daytime Running Lights (DRL) May Not Deactivate When Headlamps  
Are On

Models: 2020 – 2023 Cadillac CT4  
2020 – 2023 Cadillac CT5  
2021 – 2023 Buick Envision  
2022 – 2023 Cadillac Escalade, Escalade ESV  
2022 – 2023 Chevrolet Silverado 1500 New  
2022 – 2023 Chevrolet Suburban  
2022 – 2023 Chevrolet Tahoe  
2022 – 2023 GMC Sierra 1500 New  
2022 – 2023 GMC Yukon, Yukon XL

To: All General Motors Dealers

General Motors is releasing Noncompliance Recall N222386380 today. The total number of U.S. vehicles involved is approximately 729,187. Please see the attached bulletin for details.

**This is a phased launch.**

Software is now available for 2021 – 2023 Cadillac CT4 and CT5 vehicles; 2021 – 2023 model year Buick Envision vehicles; and 2022 – 2023 model year Cadillac Escalade and Escalade ESV, Chevrolet Silverado 1500 New, Suburban, and Tahoe, and GMC Sierra 1500 New, Yukon, and Yukon XL vehicles. Once the service procedure contained in this bulletin has been performed on the vehicle, the vehicle is released from stop delivery and the vehicle can be delivered to the customer. Software is **NOT** currently available for 2020 model year Cadillac CT4 and CT5, but when software is available, this bulletin will be revised.

Effective immediately, stop the delivery of certain 2020 Cadillac CT4 and CT5 vehicles in used vehicle inventory. These vehicles, fail to conform, in part, to Federal/Canada Motor Vehicle Safety Standard (F/CMVSS) No. 108, “Lamps, reflective devices, and associated equipment.” The daytime running lamps (DRLs) may not deactivate when the headlamps are on. If the DRLs do not deactivate when the headlamps are on, the resulting glare could increase the risk of a crash.

Until further instructions are received, involved vehicles that are in dealers' possession (new or used vehicle inventory, GM Certified Used, courtesy transportation vehicles, dealer shuttle vehicles, etc.) must be held and not delivered to customers, dealer-traded, released to auction, used for demonstration purposes or any other dealer use. All GM Certified Used vehicles currently in the dealers' inventory within the Certified Pre-Owned Inventory System (CPOIS) will be de-certified.

Involved vehicles will be repaired either through dealer repairs as described in this bulletin or through over the air (OTA) programming. Dealers can and should perform the procedure in this bulletin on any vehicle with an "open" status on the Investigate Vehicle History (IVH) screen in GM Global Warranty Management system. Due to the fact that vehicles will be closed in IVH through successful OTA programming, dealers should always check the status in IVH before performing any vehicle repairs.

**Question and Answer Document (Q&A)**

Attached to this message you will find a document that addresses the ten most likely questions customers may have regarding this Noncompliance Recall. Please use this information as an aid to confidently answer customer concerns.

**Global Warranty Management (GWM)**

The Required Field Action section on the Investigate Vehicle History (IVH) screen will be updated December 8, 2022. A list of vehicles in dealer inventory is attached to this message. Please hold all warranty transactions until IVH has been updated.

END OF MESSAGE

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