

TO: Pierce Dealer Network  
FROM: Todd Miorin – Sr. Director - Product Safety & Reliability  
Kristina Spang – Vice President, Aftermarket



DATE: January 2023  
SUBJECT: Recall Notice: **NHTSA 22V-892 / Pierce 74B324**

## **VEHICLE SAFETY RECALL DEALER NOTIFICATION – IMPORTANT**

Pierce has determined that a defect which relates to motor vehicle safety exists in certain Saber, Enforcer, and Arrow XT trucks shipped between August 15, 2022 & August 24, 2022. A population of tie rod clamps used in the manufacture of a third party supplied steering axle may be susceptible to cracking. Over time, a crack may lead to a complete fracture of the clamp, thereby reducing clamp load to the tie rod end. If both clamps on the tie rod were to fail, the cross tube could start to unscrew, vehicle alignment issues would evolve, and there is a potential for the tie rod end to separate from the cross tube. Separation is more likely to occur when tie rod loads are highest, which is at slow vehicle speeds over rough terrain or turning maneuvers. If separation of the tie rod end from the cross tube occurs, this could result in partial loss of vehicle steering and potentially increase the risk of a vehicular crash.

### **VEHICLES INVOLVED**

The vehicles involved are Saber, Enforcer, and Arrow XT trucks manufactured between August 15, 2022 & August 24, 2022. There is a total of 17 affected vehicles in the field.

Involved vehicles have been identified by Pierce job numbers and are listed on [Pierceparts.com](http://Pierceparts.com). Owner name and address data will enable dealers to follow up with owners involved in this campaign after Pierce has issued the customer notifications. Pierce has identified these vehicles based on build orders.

Customers can continue to keep their vehicles in service until the repair is completed.

### **DEALER RESPONSIBILITY**

All repairs will be carried out by an authorized Pierce service representative. However, it is the Pierce dealer's responsibility to support the customers on the defined list and to encourage the apparatus owner to schedule a service appointment to replace the tie rod clamps. Please make sure the customer is aware the remedy will be provided by Pierce without charge.

It is a violation of Federal law for a dealer to deliver a new vehicle covered by this recall notice under a sale or lease until the defect has been remedied.

Thank you for your support and understanding. If you have any questions, please feel free to contact myself at 920.502.3139, or Kristina Spang at 920.832.4484.

Sincerely,

Todd Miorin

Director - Product Safety & Reliability