

GLOBAL SAFETY FIELD INVESTIGATIONS  
DCS6424  
URGENT - DISTRIBUTE IMMEDIATELY

Date: January 27, 2023

Subject: N222391080 - Safety Recall  
Defective Suspension Nuts

Models: 2021 – 2022 Chevrolet Silverado 4500HD/5500HD/6500HD

To: All General Motors Medium Duty Dealers

General Motors is releasing Safety Recall N222391080 today. The total number of U.S. vehicles involved is approximately 5,860. Please see the attached bulletin for details.

Vehicles involved in this recall were placed on stop delivery November 23, 2022. Once the service procedure contained in the bulletin has been performed on the vehicle, the vehicle is released from stop delivery and the vehicle can be delivered to the customer.

**Frequently Asked Questions Document (FAQs)**

Attached to this message you will find a document that addresses the ten most likely questions customers may have regarding this Safety Recall. Please use this information as an aid to confidently answer customer concerns.

**Working Capital Assistance Program (WCAP) Eligibility**

Vehicles which were in dealer inventory at the time of this bulletin release were eligible for WCA. Please refer to the attached bulletin and GlobalConnect Message GCUS-9-9188 for additional information.

**Customer Letter Mailing**

The customer letter mailing will begin in February 2023.

**Global Warranty Management (GWM)**

The Required Field Action section on the Investigate Vehicle History (IVH) screen will be updated January 27, 2023. A list of vehicles in dealer inventory is attached to this message. Please hold all warranty transactions until IVH has been updated.

END OF MESSAGE

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