



New Safety Recall Advanced Communication – ZA3

FCA US LLC (FCA US) has announced a safety recall on certain 2020 through 2023 Model Year (DJ) Ram 2500 Pickup and 2020 through 2022 Model Year (D2) Ram 3500 Pickup vehicles equipped with a 6.7L diesel engine and 68RFE automatic transmission.

VINs identified as being involved in this campaign are currently live and searchable.
Stop sale is in effect for the above-identified vehicles.

Vehicles impacted by a stop sale are eligible for reimbursement allowance through the Recall Floorplan Reimbursement Policy (RFPRP), which can be requested upon recall claim submission.

IMPORTANT: Some of the involved vehicles may be in dealer new vehicle inventory. Federal law requires you to complete this recall service on these vehicles before retail delivery. Violation of this requirement by a dealer could result in a civil penalty of up to \$21,000 per vehicle. Involved vehicles can be determined by using the VIP inquiry process.

REASON FOR THIS SAFETY RECALL

In certain circumstances, a buildup of pressure and heat inside the transmission may result in transmission fluid being expelled from the dipstick tube, which may come in contact with ignition sources within the engine compartment and lead to a vehicle fire.

SERVICE ACTION

FCA US will conduct a voluntary safety recall on all affected vehicles. The remedy for this condition is not currently available. Dealers will be notified of the launch of this safety recall by way of established communication methods. This recall is estimated to launch in 1st Quarter of 2023.

We ask that you please take the time to ensure that your personnel are aware of this communication and are prepared to execute a customer friendly process for inquiries regarding involved vehicles.

Customer Services Field Operations
FCA US LLC