



REV Recreation Group
P.O. Box 1007
Decatur, IN 46733
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**IMPORTANT RECALL INFORMATION #221104REV
December 2022**

**TO: ALL REV RECREATION GROUP DEALER PRINCIPALS,
SERVICE MANAGERS AND PARTS MANAGERS**

**SUBJECT: RECALL CAMPAIGN #221104REV - Inspection/Correction of
Interior Step Tread that may not have been properly secured
to the plywood substrate.**

REV Recreation Group, Inc., on behalf of its manufacturing center located in Decatur, Indiana, is requesting your assistance in conducting a voluntary recall notification campaign in accordance with the United States National Traffic and Motor Vehicle Safety Act and the Canada Motor Vehicle Safety Act.

REV Recreation Group, Inc. has decided that a safety defect relating to motor vehicle safety exists in certain Fleetwood and Holiday Rambler brand Class A gas motorhomes:

Fleetwood Products

Model Year(s) 2022-2023 Bounder
Model Year(s) 2022-2023 Fortis
Model Year(s) 2022-2023 Southwind

Manufactured date range

June 04, 2021 - September 07, 2022
May 28, 2021 - August 29, 2022
June 23, 2021 - August 31, 2022

Holiday Rambler Products

Model Year(s) 2022-2023 Invicta
Model Year(s) 2022-2023 Vacationer

Manufactured date range

May 28, 2021 - August 31, 2022
June 10, 2021 - September 08, 2022

We are notifying the owners of the affected units in order to correct the problem. Copies of the letters sent to owners of record are attached for your information

WHAT IS THE PROBLEM?

On motorhomes affected by this recall campaign, the stationary manufactured step tread on interior entry steps, may have not been secured to the plywood substrate, causing potential for the tread to become loose, and may detach because of step usage.

WHAT SHOULD YOU DO?

Owners of the above mentioned motorhomes have been asked to contact an authorized REV Recreation Group dealer to have the described defect remedied. In the event that you are contacted by a customer, please verify eligibility by referring to the serial number range listed in the attached **Recall Service Bulletin #221104REV** prior to beginning repairs.

Once repairs have been completed according to **Recall Service Bulletin #221104REV**, have the customer sign your dealership's **Internal Repair Order**. Warranty labor claims are to be submitted electronically to REV Recreation Group. Customers will not be charged for these repairs.

*If you have one of these vehicles in your inventory, you will be mailed a Safety Recall Notice for that specific motorhome. **REV Recreation Group dealers are required to make repairs to stock units on dealer lots prior to sale or lease.***



Federal Law (Section 154 of the National Highway Traffic and Motor Vehicle Safety Act) of 1966 requires that: If you have received a notice of recall or failure to comply from REV Recreation Group, Inc. or any component manufacturer, you must repair or otherwise correct the defect on vehicles remaining in your inventory according to the notification before selling or leasing the vehicles. Any vehicle lessor receiving this recall notice must forward a copy of the notice to the lessee within ten days.

Please carefully review this entire package with your parts and service staff to familiarize them with the step-by-step procedure and implement the Voluntary Recall Campaign.

Note: Prior Authorization is required.

Thank you for helping REV Recreation Group with its continuing efforts to maintain customer satisfaction. If you have any questions, please contact your REV Recreation Group Service Center.

Sincerely,

REV RECREATION GROUP, INC.

Attachments: Recall #221104REV US Customer Letters
Recall #221104REV Canadian Customer Letters
Recall #221104REV Service Bulletin