



Audi

# AUDI DEALER COMMUNICATION

## Repair Available – Compliance Recall 91EL / Rearview Camera

**This notice is for:**

- ✓ Dealer Principal
- ✓ General Manager
- ✓ Sales Managers

- ✓ Service Manager
- ✓ Parts Manager
- ✓ Service Advisor

- ✓ Warranty Administrator
- ✓ Technicians

**Date:** February 13, 2023

**Issue:** On the affected vehicles, after shifting into reverse or manually activating the parking function, the rearview camera picture may not be displayed. The rearview camera image may not meet the regulatory response time requirement. A rearview camera with a deactivated image can reduce the driver's information of what is behind the vehicle, increasing the risk of a crash or injury to people outside the vehicle.

**Precautions:** If the rearview camera image is deactivated while in reverse, drivers should exercise further caution when reversing the vehicle. Additionally, on certain vehicles, the system may display information that the rearview camera is not available.

**Repair:**

- REPAIR AVAILABLE – February 14, 2023 - Replace the rearview camera
- See ELSA/ServiceNet for complete repair & claiming instructions
- Check daily campaign open inventory report or OMD for affected vehicles in inventory
- Repair every affected inventory vehicle before delivery to consumers.

**Parts Department:**

There will be no parts allocation. Please reference the Repair Projection Tool in the campaign circular to view your potential VIN population.

**Affected Vehicles**

Country	Beginning Model Year	Ending Model Year	Vehicle	Vehicle Count
USA	2022	2022	A3 SEDAN	664
USA	2022	2022	Q4 E-TRON SUV	6
USA	2022	2022	RS3 SEDAN	3
USA	2022	2022	S3 SEDAN	36
CAN	2022	2022	A3 SEDAN	162
CAN	2022	2022	Q4 E-TRON SPORTBACK	1
CAN	2022	2022	S3 SEDAN	34

*\*Counts reflect overall population; some vehicles may have already been repaired. Check Campaigns/Actions screen in Elsa on the day of repair to verify that a VIN qualifies for repair under this action. Elsa is the only valid campaign inquiry & verification source.*

**Notes:**

- Schedule owner repairs immediately
- Owner mailing – February 2023

Ensure all dealership personnel are aware of this notice so they are able to address customer questions. Contact Warranty if you require additional assistance. Direct press inquiries to Audi Public Relations.

**IMPORTANT REMINDER: VEHICLES AFFECTED BY SAFETY & COMPLIANCE RECALLS**

**New Vehicles in Dealer Inventory:** It is a violation of federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied. By law, dealers must correct, prior to delivery for sale or lease, any vehicle that fails to comply with an applicable Federal Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety.

**Pre-Owned Vehicles in Dealer Inventory:** Dealers should not deliver any pre-owned vehicles in their inventory which are involved in a safety or compliance recall until the defect has been remedied.

**-END OF MESSAGE-**