

**ATTENTION: Dealer Principal, Warranty Manager, Service Manager, Parts Manager**  
 Freightliner Dealers – U.S. and Canada  
 Western Star and Sterling Dealers – U.S. and Canada  
 FCCC Dealers – U.S. and Canada  
 Thomas Built Buses Dealers – U.S. and Canada  
 Direct Warranty Customers – U.S. and Canada  
 Detroit Diesel Distributors  
 Export Distributors  
 Love's Travel Stops

Daimler Truck North America LLC

**WARRANTY CAMPAIGNS DEPARTMENT**

P.O. Box 4090 800-547-0712  
 Portland, Oregon 97208-4090

If you have questions about this letter, please submit your inquiry using the **WSC app on the DTNA Portal.**

REF #: ICI23-018R5  
 Effective: 06/01/2023  
 Release: 05/23/2023 (Revision: 12/15/2023)

**SUBJECT: (Revised) Love's Travel Stops Authorized Campaign Program**

This letter is to inform you that, per the 05/24/2023 joint memo from DTNA and the Dealer Council, DTNA will allow Love's service centers to perform select Recall and Field Service Campaigns

Recall campaigns address urgent safety and emission compliance issues. DTNA complies with U.S. and Canadian federal regulations and adheres to all requirements for Recall campaign documentation, repair completion, reporting to federal agencies, etc. By adding recall repairs to the Love's service agreement, regulatory compliance by sponsoring locations and customers is also required.

With initial approval from sponsoring locations, Love's service centers are authorized to perform specific Freightliner campaign repairs.

Love's sponsoring locations are responsible for the management of this program (i.e., determining whether customer facilities are suitable and identifying the specific, DTNA-approved campaigns that a Love's service centers can perform).

The following Recall Campaigns are approved for Love Service Centers:

Campaign Number	Campaign Name	Start Date	Open Vehicle Population
FL756	Brake Light Pressure Switch	4/7/2018	104,095
FL791	Freightliner Steering Shafts	11/14/2018	5,149
FL848	Mud Flap Reflective Tape	5/22/2020	30,371
FL855	Braking system Platform Single Mod Valves	9/2/2020	22,730
FL863	Freightliner Brake Light Illumination	8/14/2020	4,924
FL872	Cascadia Bridgestone Steer Tires	3/17/2021	4,387
FL874	M2 Transmission Oil Cooler Line	4/9/2021	8,517
FL900	Cascadia Drag Link Tapered Joint	11/11/2021	20,568
FL958	Brake Modulator Valves	10/05/2023	64,948
FL966	Brake Modulator Valves	10/05/2023	40,602
FL967	Drag Link Tapered Joint	4/21/2023	46,984
FL969	Windshield Wiper Arms	5/30/2023	68,789

If you have questions or need further information, contact the Warranty Campaigns Department by submitting an inquiry using the Warranty Support Center (WSC) app, located on the DTNA Portal.

*The information contained in this letter supercedes and supplements any related policies and procedures in any previously released bulletins, the Warranty Manual, and/or previously released letters. Failure to read or distribute this letter will not exempt addressees from compliance with the information contained herein.*

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