

TO: Pierce Dealer Network
FROM: Todd Miorin – Senior Director - Product Safety & Reliability
Kristina Spang – Vice President - Aftermarket



DATE: November 2022
SUBJECT: Recall Notice: **NHTSA 22V809 / Pierce 74B323**

VEHICLE SAFETY RECALL DEALER NOTIFICATION – IMPORTANT

Pierce has decided that a defect which relates to motor vehicle safety exists in certain Velocity, Enforcer, Arrow XT, Quantum and Dash CF Aerials manufactured between April 24, 2010 and October 13, 2022. On these vehicles, components of the stokes basket mounting brackets which are intended to support a stokes basket may have been insufficiently welded, resulting in welds that do not meet manufacturing criteria. The welds on one or both stokes basket mounting brackets may experience a failure. Should this occur, the stokes basket mounting brackets are no longer supporting a secured stokes basket, increasing the risk of injury to the victim secured to the stokes basket.

VEHICLES INVOLVED

The vehicles involved are Velocity, Enforcer, Arrow XT, Quantum and Dash CF Aerials manufactured between April 24, 2010 and October 13, 2022. There is a total of 299 affected vehicles in the field. Only 100' Rear Mount Aluminum Platform (RMAP) and 100' Mid Mount Steel Platform vehicles are affected by this issue.

Involved vehicles have been identified by Pierce job numbers and are listed on Pierceparts.com. Owner name and address data will enable dealers to follow up with owners involved in this campaign after Pierce has issued the customer notifications. Pierce has identified these vehicles based on build orders.

Customers can continue to keep their vehicles in service until the repair is completed. Customers will be advised to remove the existing stokes basket mounting brackets from their vehicles and return them to their Pierce Dealer. The Pierce Dealer will be required to return the stokes basket mounting brackets to Pierce to ensure they cannot be reused.

DEALER RESPONSIBILITY

It is the Pierce dealer's responsibility to support the customers on the defined list and to encourage the apparatus owners to schedule an appointment so that new stokes basket mounting brackets are received and the current stokes basket mounting brackets are returned to you for subsequent return to Pierce. Please make sure the customer is aware the remedy will be provided by Pierce without charge.

It is a violation of Federal law for a dealer to deliver a new vehicle covered by this recall notice (with current design stokes basket mounting brackets) under a sale or lease until the defect has been remedied.

Thank you for your support and understanding. If you have any questions, please feel free to contact myself at 920-502-3139, or Kristina Spang at 920-832-4484.

Sincerely,

Todd Miorin

Senior Director - Product Safety & Reliability