



New Safety Recall Advanced Communication – ZA5

FCA US LLC (FCA US) has announced a safety recall on certain 2019 and 2020 Model Year (DP) Ram 4500/5500 Cab Chassis vehicles.

VINs identified as being involved in this campaign are currently live and searchable.
Stop sale is in effect for the above-identified vehicles.

Vehicles impacted by a stop sale are eligible for reimbursement allowance through the Recall Floorplan Reimbursement Policy (RFPRP), which can be requested upon recall claim submission.

IMPORTANT: Some of the involved vehicles may be in dealer new vehicle inventory. Federal law requires you to complete this recall service on these vehicles before retail delivery. Violation of this requirement by a dealer could result in a civil penalty of up to \$21,000 per vehicle. Involved vehicles can be determined by using the VIP inquiry process.

REASON FOR THIS SAFETY RECALL

Some of the above vehicles may have a rear brake hose with an out of specification orifice diameter. A brake hose that does not meet constriction requirements may be more susceptible to hose assembly rupture. A ruptured brake hose could result in reduced braking performance, which may increase the risk of a crash without prior warning.

The condition described above does not comply with Federal Motor Vehicle Safety Standard (FMVSS) No. 106 S5.3.1 Constriction requirement states, "Except for that part of an end fitting which does not contain hose, every inside diameter of any section of a hydraulic brake hose assembly shall be not less than 64 percent of the nominal inside diameter of the brake hose." Brake hoses that have an out of specification orifice diameter have an inside diameter that is less than the 64 percent requirement.

SERVICE ACTION

FCA US will conduct a voluntary safety recall to replace the rear brake hoses. The remedy for this condition is not currently available. Dealers will be notified of the launch of this safety recall by way of established communication methods. This recall is estimated to launch in 4th Quarter of 2022.

We ask that you please take the time to ensure that your personnel are aware of this communication and are prepared to execute a customer friendly process for inquiries regarding involved vehicles.

Customer Services Field Operations
FCA US LLC