



## IMPORTANT SAFETY RECALL

**Braun Recall Notice: TBD  
September 29, 2022**

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Braun Industries has decided that a safety related defect may exist with some rear door top striker bolts. Braun striker pin part number 97136 may under certain conditions become loose and dislodge from the vehicle while in service.

In the affected vehicles, loose pins may result in the top of the rear doors not latching or unlatching. This can result in the door not staying closed or not able to be opened during vehicle operation. The door may not be fully latched increasing the likelihood of the door inadvertently opening in the event of a crash. Some pins may not present an issue at initial review, but nevertheless should be inspected and if necessary remedied. You are receiving this notice because Braun records indicate you may have received shipments of affected units.

Braun will remedy the affected units free of charge by replacing Braun striker pin 97136 with Braun striker pin 97259. Replacement pins are available as of October 3<sup>rd</sup>, 2022. Replacement is done by removing the affected pins and inspecting for obstructions in the area where the pin fastens and replacing the pin. Labor reimbursement for the inspection and repair for each ambulance replacement is 30 minutes. The replacement pins will be properly torqued and marked upon installation.

Affected Part:	Striker Pin	Part Number: 97136
Replacement Part:	Striker Pin	Part Number: 97259

Please contact Braun Industries to arrange inspection and replacement of the affected striker pins in your vehicle(s). The Braun Service contact information is as follows:

Phone: 877-344-9990 6:00 a.m. – 4:30 p.m. EDT,  
Email: [braunservice@braunambulances.com](mailto:braunservice@braunambulances.com)

It is a violation of Federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by the notification under a sale or lease until the defect or noncompliance is remedied.

If Braun Industries is unable to arrange service as described above without charge within a 60 day period upon contacting Braun Industries, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, DC 20590 or call toll-free Auto Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153); or go to <http://www.safercar.gov>.

Any lessor who receives a notification of a determination of a safety-related defect or noncompliance pertaining to any leased motor vehicle shall send a copy of such notice to the lessee of a leased motor vehicle, by first-class mail to the most recent lessee known to the lessor. Such notification shall be mailed within ten days of the lessor's receipt of the notification from the vehicle manufacturer. This requirement applies to both initial and follow-up notifications but does not apply where the manufacturer has notified a lessor's lessees directly.

We apologize in advance for the inconvenience this issue may cause your organization. We will make every effort minimize any inconveniences and to make this as simple as possible for both our Dealers and our Customers.

Sincerely,

Kim Braun  
President – U.S. Division