

AUDI DEALER COMMUNICATION

Campaign Circular Revision – Compliance Recall 91DZ / Rearview Camera Software

This notice is for: ✓ Dealer Principal ✓ General Manager

✓ Sales Managers

- ✓ Parts Manager

Service Manager

Warranty Administrator

Technicians

Date: October 28, 2022

Revision Information:

Please note: Work instructions for Step 2, Step 4, and Step 7 have been updated, and claiming instructions for disconnecting the 12V battery have been added to the 91DZ Compliance Recall circular.

Make sure all steps are followed exactly as described in the work instructions.

Important: Switch communication path to DoIP in Step 5.

Please see the revised 91DZ Compliance Recall circular published to ELSA and ServiceNet for complete information.

IMPORTANT REMINDER: VEHICLES AFFECTED BY SAFETY & COMPLIANCE RECALLS

New Vehicles in Dealer Inventory: It is a violation of federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied. By law, dealers must correct, prior to delivery for sale or lease, any vehicle that fails to comply with an applicable Federal Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety.

Pre-Owned Vehicles in Dealer Inventory: Dealers should not deliver any pre-owned vehicles in their inventory which are involved in a safety or compliance recall until the defect has been remedied.

-END OF MESSAGE-

Ensure all dealership personnel are aware of this notice so they are able to address customer questions. Contact Warranty if you require additional assistance. Direct press inquiries to Audi Public Relations.

Audi Customer Protection 91DZ REV102022