

You are receiving this communication as you are a Key Express user at your dealership.

**Click Here for Safety Advisory** 

**SAFETY ADVISORY 22-436** 

Safety Recall:

US: 22V-728

Keystone,

CAN: 2022-560

,

milll@keystonerv.com

Dear:

Keystone RV Company has decided that a defect which relates to motor vehicle safety exists in certain model 2021-2022 Redwood, Voltage, Yukon Fifth Wheels. As a result, Keystone RV is conducting a safety recall.

Reason for This Recall

It has been decided that vehicles in the recall population have a Dexter axle using a spring pack with U-bolts that may not be properly torqued. Under certain conditions during travel, if the improperly torqued U-bolts come loose, there is an increased risk of the axle sliding back on the springs, which could result in poor vehicle handling and/or vehicle crash. The vehicles included in the recall are:

2021-2022 Redwood – All Models Serial Number Ranges: M9340239 - M9340542 N9340000 - N9340112

2021-2022 Voltage – Model 3845 Serial Number Ranges: MZ991010 - MZ991450 NZ990045 - NZ990585

2021-2022 Yukon – Model 421FL Serial Number Ranges: MZ980131 - MZ980837 NZ980014 - NZ980301

VINs in Your Inventory

Our records indicate unit(s) sold or in your present lot inventory fall within this range, which will require immediate preventative action. Important: If some of the units are still in your inventory, Federal Law requires you to complete the recall service on those units before retail delivery.

Please log-in to Key Express for your list of VINs in campaign # 22-436.

**Advisory Instructions** 

Claims for the units which have been serviced must be submitted. Claims submitted will be used by Keystone to record recall service completions and provide dealer payments. <u>Please click here for a copy of Safety Advisory 22-436</u>, which details how to remedy the situation and the proper reimbursement procedures.

We apologize for any inconvenience this situation may cause and greatly appreciate your cooperation. Should you have any questions or concerns regarding this correspondence or the Safety Advisory, please feel free to contact us.

Sincerely,

## KEYSTONE RV COMPANY

cc. National Highway Traffic Safety Administration (NHTSA)

cc. Transport Canada

PO Box 2000 - Goshen, IN 46527-2000 Phone: (574) 535-2100 - Fax: (574) 535-2199 <u>www.keystonerv.com</u>

Keystone RV | 2425 Davis Drive, Goshen, IN 46526

<u>Unsubscribe {recipient's email}</u>

<u>Update Profile | Constant Contact Data Notice</u>

Sent by thoms@keystonerv.com powered by

