



New Safety Recall Advanced Communication – Z99

FCA US LLC (FCA US) has announced a safety recall on certain 2017 and 2018 model year (JC) Dodge Journey vehicles.

VINs identified as being involved in this campaign are currently live and searchable. **Stop sale is in effect for the above-identified vehicles**.

Vehicles impacted by a stop sale are eligible for reimbursement allowance through the Recall Floorplan Reimbursement Policy (RFPRP), which can be requested upon recall claim submission.

<u>IMPORTANT:</u> Some of the involved vehicles may be in dealer new vehicle inventory. Federal law requires you to complete this recall service on these vehicles before retail delivery. Violation of this requirement by a dealer could result in a civil penalty of up to \$21,000 per vehicle. Involved vehicles can be determined by using the VIP inquiry process.

REASON FOR THIS SAFETY RECALL

Some of the above vehicles may have been built with headlamp assemblies that contain a front amber side reflex reflector that may not meet the photometric requirements of Federal Motor Vehicle Safety Standard (FMVSS) 108. If the reflection of light from the reflector is below specification, the position and dimensions of the vehicle may not always be perceived by other drivers, which can cause a vehicle crash without prior warning.

The condition described above does not comply with FMVSS No. 108 which requires vehicles to conform to specific photometry requirements for the reflex reflector color. Vehicles built with the affected amber side reflex reflector do not meet the applicable photometric requirements.

SERVICE ACTION

FCA US will conduct a voluntary safety recall on all affected vehicles. Remedy is under development for involved vehicles and not currently available. Dealers will be notified of the launch of this safety recall by way of established communication methods. This recall is estimated to launch in 4th Quarter of 2022.

We ask that you please take the time to ensure that your personnel are aware of this communication and are prepared to execute a customer friendly process for inquiries regarding involved vehicles.